## AMENDMENT No. 01 TO MASTER SERVICES AGREEMENT FOR GTA DIRECT SERVICES – HOSTED CONTACT CENTER

CONTRACT NUMBER: 98000-0000005215-ATT

This Amendment No. 01 (the "Amendment No. 01") is made this <u>26</u> day of <u>April</u> 2024, by and between the **GEORGIA TECHNOLOGY AUTHORITY** ("GTA") and **AT&T CORP**. ("Supplier"), a Georgia based corporation (each, a "Party" and collectively, the "Parties").

WHEREAS, GTA entered into that certain Master Services Agreement for GTA Direct Services – Hosted Contact Center on March 14, 2022 with contract number 98000-0000005215-ATT (the "MSA"), with respect to certain services to be provided to GTA by Supplier, as more particularly described therein.

WHEREAS, the Parties wish to amend the MSA by extending the term for an additional year.

NOW, THEREFORE, in consideration of the promises, the terms and conditions stated herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereby agree as follows:

- 1. <u>Term and Renewal</u>. The MSA is amended by extending the term from July 1, 2024 until June 30, 2025.
- 2. <u>Definitions.</u> All capitalized terms used herein and not expressly defined herein shall have the respective meanings given to such terms in the MSA.
- 3. <u>Successors and Assigns.</u> This Amendment No. 01 shall be binding upon and inure to the benefit of successors and permitted assigns of the Parties hereto.
- 4. Entire Agreement. Except as expressly modified by this Amendment No. 01, the MSA shall be and remain in full force and effect in accordance with its terms and shall constitute the legal, valid, binding and enforceable obligations of the Parties. This Amendment No. 01 and the MSA, collectively, are the complete agreement of the Parties and supersede any prior agreements or representations, whether oral or written, with respect thereto.

IN WITNESS WHEREOF, the Parties have caused this Amendment No. 01 to be duly executed by their authorized representatives as of the date set forth above.

| AT&T CORP.                       | GEORGIA TECHNOLOGY AUTHORITY       |
|----------------------------------|------------------------------------|
| By:                              | By: Mark Albright  C33497EBE4CB48B |
| Name: Phil Nelson                | Name: Mark Albright                |
| Title: Client Executive Director | Title: Customer Experience Officer |
| Date: April 26, 2024             | Date: 5/2/2024                     |