

**AMENDMENT No. 10 TO
MASTER SERVICES AGREEMENT FOR GTA DIRECT SERVICES
CONTRACT NUMBER 98000-GTA Direct-CONTRACT-4666-ATT**

This Amendment No. 10 (the "Amendment No. 10") is made this 19 day of August, 2026, by and between the **GEORGIA TECHNOLOGY AUTHORITY** ("GTA"), whose principal place of business is located at 47 Trinity Avenue, Atlanta, Georgia 30334, and **AT&T ENTERPRISES, LLC** ("Contractor"), whose principal place of business is located at One AT&T Way, Bedminster, New Jersey 07921 (each a "Party" and, collectively the "Parties").

WHEREAS, heretofore GTA entered into that certain Master Services Agreement For GTA Direct Services 98000-GTADirect Contract-4666-ATT effective on October 26, 2020 (the "MSA"), with respect to certain services to be provided to GTA by Contractor, as more particularly described therein and as amended by the following amendments :

Amendment No. 01, entered into on September 24, 2020;
Amendment No. 02, entered into on November 30, 2020;
Amendment No. 03, entered into on May 21, 2021;
Amendment No. 04, entered into on December 12, 2022;
Amendment No. 05, entered into on June 8, 2023;
Amendment No. 06, entered into on April 26, 2024;
Amendment No. 07, entered into on April 23, 2025;
Amendment No. 08, entered into on October 17, 2025; and
Amendment No. 09, entered into on February 24, 2026.

WHEREAS, the Parties wish to amend the MSA to reflect certain changes.

NOW, THEREFORE, in consideration of the promises, the terms and conditions stated herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereto hereby agree as follows:

1. Exhibit 1 to MSA: The content of "Exhibit 1 - Catalogue of Services, Service Levels, Pricing 98000-GTA Direct-CONTRACT-4666-ATT", dated January 29, 2026 attached to Amendment No. 09 to the MSA is deleted and replaced in its entirety with the new content of "Exhibit 1 - Catalogue of Services, Service Levels, Pricing 98000-GTA Direct-CONTRACT-4666-ATT" dated July 29, 2026 attached to this Amendment No. 10, is incorporated by reference, and made a part of the MSA hereof. Any additional terms and conditions contained in Exhibit 1, attached to this Amendment No. 10, that contradict (except as required by law) the terms of the MSA shall be null and void.
2. Definitions. All capitalized terms used herein and not expressly defined herein shall have the respective meanings given to such terms in the MSA.
3. Successors and Assigns. This Amendment No. 10 shall be binding upon and inure to the benefit of successors and permitted assigns of the Parties hereto.

4. Entire Agreement. Except as expressly modified by this Amendment No. 10, the MSA shall be and remain in full force and effect in accordance with its terms and shall constitute the legal, valid, binding and enforceable obligations of the Parties. This Amendment No. 10 and the MSA, collectively, are the complete agreement of the Parties and supersede any prior agreements or representations, whether oral or written, with respect thereto.

IN WITNESS WHEREOF, the Parties have caused this Amendment No. 10 to be duly executed by their authorized representatives as of the date set forth above.

AT&T ENTERPRISES, LLC

By: PD Nelson

Name: Phil Nelson

Title: Sales Manager

Date: 08/28/2026

GEORGIA TECHNOLOGY AUTHORITY

By: Signed by: Mark Albright
C33497EBE4CB48B...

Name: Mark Albright

Title: Business Management Officer

Date: 8/20/2026



Innovation to Connect You to the World

Master Services Agreement for GTA Direct Services 98000-GTA Direct-CONTRACT-4666-GTADirect

Exhibit 1 - Catalogue of Services, Service Levels, Pricing

June 12, 2025



Proposal Validity Period—The information and pricing contained in this proposal is valid for a period of one hundred and twenty (120) days from the date written on the proposal cover page unless rescinded or extended in writing by AT&T. **Proposal Pricing**—Pricing proposed herein is based upon the specific product/service mix and locations outlined in this proposal, and is subject to the proposed terms and conditions of AT&T unless otherwise stated herein. Any changes or variations in AT&T proposed terms and conditions and the products, length of term, services, locations, and/or design described herein may result in different pricing. **Copyright Notice and Statement of Confidentiality**—©2020 AT&T Intellectual Property. All rights reserved. AT&T, the Globe logo and other marks are trademarks and service marks of AT&T Intellectual Property. All other marks are the property of their respective owners. The information contained herein is not an offer, commitment, representation or warranty by AT&T and is subject to change. The contents of this document are proprietary and confidential and may not be copied, disclose or used, in whole or in part, without the express written permission of AT&T, except to the extent required by law and insofar as is reasonably necessary in order to review and evaluate the information contained herein.

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GTA Direct Service Catalog Overview

AT&T Proposed Services

AT&T has included the following categories of services in the GTA Direct Service Catalog: Data Circuits for Wide Area Networking, Dedicated Internet Access, Broadband, PSTN Voice, Unified Communications, and Inside Cable/Wiring. AT&T may propose Managed Wi-Fi services at a future date. AT&T may also present new services to GTA for addition to the GTA Direct Service Catalog, based upon market and customer demands. This is similar to the portfolio management of services by AT&T and GTA for the GTA Direct program under the Managed Network Services contract.

Pursuant to GTA's response to AT&T's question regarding Section 4.3 and 4.3.1 of the MSA, as set forth in the Q & A document posted to the GPR registry on May 12, 2020, AT&T has added services to the GTA Direct Service Catalog to help ensure the availability of services that will meet the customer's needs and provide the best value for each service category. These complementary services include: Managed Router Services, Long Distance Services, and Professional Services.

The GTA Direct Service Catalog will be included as Exhibit A in the Customer Participation Agreement (CPA).

Master Services Agreement (MSA) Priority

The service descriptions included in the GTA Direct Service Catalog may include a link to an AT&T Service Guide which provides additional information describing the features and functionality of the particular service. To the extent of any conflict or inconsistency between the GTA Direct Service Catalog, including the service descriptions, the Service Guides and the MSA, the terms of the MSA will control and take precedence.

GTA Administrative Fee

Per GTA's requirement in Section 3.1 (7) of the RFP, AT&T has included a 2.5% uplift in our pricing to reflect the administrative fee.



Section 1: Data Circuits for Wide Area Networking (Corporate Dedicated Circuits)

- 1.1 AT&T Switched Ethernet
- 1.2 AT&T Managed Router Solutions



1.1 AT&T Switched Ethernet Classic (ASE Classic) and On-Demand (ASEoD) Service

Description

AT&T Switched Ethernet (ASE) is a Layer 2 transport service that transmits Ethernet traffic among multiple locations that provides Point to Point or Multipoint configuration options. AT&T Switched Ethernet uses industry-standard native Ethernet interfaces, and offers speeds ranging from 2 Mbps to 100 Gbps with a variety of Class of Service (CoS) options.

ASE uses a carrier-grade, Multiprotocol Label Switching (MPLS) backbone network to transmit Ethernet traffic. This network makes the AT&T Switched Ethernet Service highly reliable; in fact, the service provides network availability and data performance Service Level Agreements (SLAs).

ASE offers a feature capability for Network on Demand, which provides an ability to provision and scale bandwidth from a client facing portal. AT&T Switched Ethernet Network on Demand (ASEoD) provides user-friendly, web-based network configurations and management. Think of Network on Demand as a feature associated with our ASE architecture.

With ASEoD customers are able to:

- *Meet peak needs* - Ramp up your bandwidth when you need it for special events, projects or tests via access to our ASEoD customer portal
- *Reduce costs* - Ratchet down your bandwidth during slow periods such as vacations or holidays via access to our ASEoD customer portal
- *Reconfigure network* - Make changes to your topology and EVC configurations in near real time via access to our ASEoD customer portal

ASEoD integrates with the AT&T Business Center self-service web portal, which allows you to configure Ethernet Virtual Channels (EVCs), change bandwidth, and view billing information for your Network on Demand sites.

How it Works - ASE provides data transport via fiber optics and a switched Ethernet core network and uses two types of routing. Port-based routing service sends data to Ethernet Virtual Channel (EVC) ports, regardless of Virtual LAN (VLAN) tags, and VLAN-based routing sends Ethernet frames according to VLAN instructions. Port connections are available at 100 Mbps, 1,000 Mbps (1 Gbps), 10,000 Mbps (10 Gbps) and 100,000 Mbps (100G). Physical ports offer a range of Committed Information Rates (CIRs) from 2 Mbps to 100 Gbps.

The Software Defined Networking (SDN) controller in the network architecture automates network provisioning and orchestrates changes across devices, locations, and services. To process user-generated network and service changes, the controller electronically routes requests from the self-service, ASEoD customer portal directly to the pertinent network elements and activates services and changes, often within minutes.

Features and Benefits - AT&T Switched Ethernet on Demand (ASEoD) gives you these features:

- Five Classes of Service (CoS) with Service Level Agreements (SLAs)
- Dynamic Bandwidth Speeds of 2 Mbps to 100 Gbps
- A Self-Service Portal with near-real-time provisioning, network scaling and management
- Flexible Configurations—We offer three configurations: Point-to-Point (between two ports), Point-to-Multipoint (hub-and-spoke design: virtual connections to remote sites), or Multipoint-to-Multipoint (three or more ports: any-to-any connectivity)

AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Switched Ethernet

<http://cpr.att.com/pdf/commonEthServGuide.html> is attached as “Exhibit 1 – Attachment A” to Amendment No. 8.





The AT&T Business Service Guide for Inside Wiring located at http://cpr.att.com/pdf/publications/Inside_Wiring_Service_Guide_Attachment.pdf is attached as Exhibit 1 – Attachment B to Amendment No. 8.

The AT&T Business Service Guide for Entrance Facility Construction located at http://cpr.att.com/pdf/service_publications/EFC_Attachment.pdf is attached as Exhibit 1 – Attachment C to Amendment No. 8.

AT&T Switched Ethernet – ASE Classic and ASEoD Pricing

Business Critical Medium Class of Service

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$296.82	\$0.00
4Mbps	\$298.79	\$0.00
6Mbps	\$302.17	\$0.00
8Mbps	\$304.43	\$0.00
10Mbps	\$310.06	\$0.00
20Mbps	\$314.57	\$0.00
50Mbps	\$339.94	\$0.00
100Mbps	\$444.03	\$0.00
150Mbps	\$486.40	\$0.00
250Mbps	\$525.98	\$0.00
400Mbps	\$595.28	\$0.00
500Mbps	\$641.08	\$0.00
600Mbps	\$654.51	\$0.00
1Gbps	\$724.51	\$0.00
2Gbps	\$815.65	\$0.00
2.5Gbps	\$916.45	\$0.00
4Gbps	\$1,160.02	\$0.00
5Gbps	\$1,356.34	\$0.00
7.5Gbps	\$1,604.62	\$0.00
9.5Gbps	\$1,891.55	\$0.00
10Gbps	\$1,939.41	\$0.00
>10Gbps	ICB	ICB

Non-Critical High Class of Service

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$281.98	\$0.00
4Mbps	\$283.85	\$0.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
6Mbps	\$287.06	\$0.00
8Mbps	\$289.20	\$0.00
10Mbps	\$294.56	\$0.00
20Mbps	\$298.85	\$0.00
50Mbps	\$322.95	\$0.00
100Mbps	\$421.83	\$0.00
150Mbps	\$462.09	\$0.00
250Mbps	\$499.69	\$0.00
400Mbps	\$565.52	\$0.00
500Mbps	\$609.02	\$0.00
600Mbps	\$621.80	\$0.00
1Gbps	\$688.29	\$0.00
2Gbps	\$774.87	\$0.00
2.5Gbps	\$870.62	\$0.00
4Gbps	\$1,102.03	\$0.00
5Gbps	\$1,288.53	\$0.00
7.5Gbps	\$1,524.39	\$0.00
9.5Gbps	\$1,796.97	\$0.00
10Gbps	\$1,842.45	\$0.00
>10Gbps	ICB	ICB

Business Critical High Class of Service

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$311.66	\$0.00
4Mbps	\$313.73	\$0.00
6Mbps	\$317.28	\$0.00
8Mbps	\$319.65	\$0.00
10Mbps	\$325.57	\$0.00
20Mbps	\$330.31	\$0.00
50Mbps	\$356.95	\$0.00
100Mbps	\$466.23	\$0.00
150Mbps	\$510.73	\$0.00
250Mbps	\$552.28	\$0.00
400Mbps	\$625.05	\$0.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
500Mbps	\$673.13	\$0.00
600Mbps	\$687.24	\$0.00
1Gbps	\$760.73	\$0.00
2Gbps	\$856.43	\$0.00
2.5Gbps	\$962.27	\$0.00
4Gbps	\$1,218.03	\$0.00
5Gbps	\$1,424.17	\$0.00
7.5Gbps	\$1,684.85	\$0.00
9.5Gbps	\$1,986.12	\$0.00
10Gbps	\$2,036.39	\$0.00
>10Gbps	ICB	ICB

Interactive Class of Service

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$326.50	\$0.00
4Mbps	\$328.67	\$0.00
6Mbps	\$332.39	\$0.00
8Mbps	\$334.87	\$0.00
10Mbps	\$341.07	\$0.00
20Mbps	\$346.03	\$0.00
50Mbps	\$373.94	\$0.00
100Mbps	\$488.43	\$0.00
150Mbps	\$535.05	\$0.00
250Mbps	\$578.58	\$0.00
400Mbps	\$654.81	\$0.00
500Mbps	\$705.18	\$0.00
600Mbps	\$719.97	\$0.00
1Gbps	\$796.96	\$0.00
2Gbps	\$897.21	\$0.00
2.5Gbps	\$1,008.10	\$0.00
4Gbps	\$1,276.03	\$0.00
5Gbps	\$1,491.98	\$0.00
7.5Gbps	\$1,765.08	\$0.00
9.5Gbps	\$2,080.71	\$0.00





AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
10Gbps	\$2,133.36	\$0.00
>10Gbps	ICB	ICB




Real Time Class of Service

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$341.35	\$0.00
4Mbps	\$343.61	\$0.00
6Mbps	\$347.50	\$0.00
8Mbps	\$350.09	\$0.00
10Mbps	\$356.58	\$0.00
20Mbps	\$361.76	\$0.00
50Mbps	\$390.94	\$0.00
100Mbps	\$510.63	\$0.00
150Mbps	\$559.37	\$0.00
250Mbps	\$604.88	\$0.00
400Mbps	\$684.58	\$0.00
500Mbps	\$737.23	\$0.00
600Mbps	\$752.70	\$0.00
1Gbps	\$833.19	\$0.00
2Gbps	\$938.00	\$0.00
2.5Gbps	\$1,053.92	\$0.00
4Gbps	\$1,334.03	\$0.00
5Gbps	\$1,559.79	\$0.00
7.5Gbps	\$1,845.32	\$0.00
9.5Gbps	\$2,175.29	\$0.00
10Gbps	\$2,230.33	\$0.00
>10Gbps	ICB	ICB

ASE Classic and ASEoD Optional Features

Description	Monthly Recurring Charge	Non-Recurring Charge
100 Mbps Regenerator	\$1,117.25	\$256.25
1 Gbps Regenerator	\$1,117.25	\$256.25
10 Gbps Regenerator	\$2,550.00	\$1,537.50
Administrative Charge (per Order)	\$0.00	\$52.28
Expedite Charge	\$0.00	\$307.50
Additional MAC Addresses - 251-500	\$3.84	\$71.75





Description	Monthly Recurring Charge	Non-Recurring Charge
Alternate Serving Switch / 0-10 Miles	\$333.13	\$1,230.00
Alternate Serving Switch / 11-25 Miles	\$666.25	\$1,230.00
Alternate Serving Switch / 26-35 Miles	\$2,255.00	\$1,230.00
Alternate Serving Switch / 36-50 Miles	\$3,075.00	\$1,230.00
Diverse Access	\$256.25	\$615.00
1G Advanced Access Failover (per port)	\$2,173.00	\$1,230.00
10G Advanced Access Failover (per port)	\$9,225.00	\$1,230.00
Enhanced Multicast (per port)	\$107.63	\$0.00

Rates associated with ASEoD remain as listed. This addendum allows for Managed ASEoD equipment as required for customer needs. Pricing is based on various factors specific to each client design specifications.

ASE / ASEoD Managed Router

Description	Monthly Recurring Charge	Non-Recurring Charge
ASE / ASEoD Managed Router	ICB	ICB

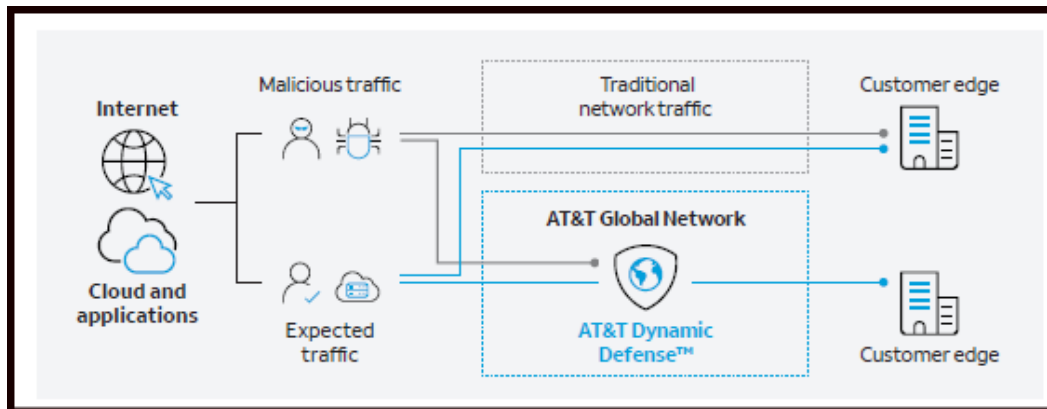
1.2 AT&T Switched Ethernet on Demand – Optional Feature, AT&T Dynamic Defense (ADD) Built-in Threat Detection

Description

AT&T Dynamic Defense (ADD) is an optional feature for ASEoD customers that can be assigned through your AT&T Business Center portal. It is powered by AT&T CSO Threat Intelligence and adapts to the evolving risk landscape to continuously shield customers from Internet threats. This same technology is used to protect the AT&T network and can be extended to your ASEoD service. ADD detects threats, filters malicious traffic, and executes security controls before the malicious data reaches your network. ADD combines multiple security features into a single capability that's embedded with your connectivity solution. It can also perform as an added layer of defense to your current security solutions. This defense is built within our network architecture and does not require premise-based equipment or hardware. ADD is powered by



Machine Learning (ML) and artificial Intelligence (AI), so it adapts to the evolving risk landscape of cyber threats.



How it Works

ADD consolidates security capabilities within your ASeoD service and can be accessed and changed through your Business Center web portal. ADD deploys a defense shield utilizing threat intelligence to automatically block malicious known traffic to mitigate risk in the network prior to reaching your premise. Customers can use AT&T Chief Security Office recommended policies or configure your own centralized custom policies. Application-based policy provides granular security controls based on known business applications.

Reporting capabilities aid in security analysis by showing mitigated risks, intrusion attempts, and blocked IP addresses in a user-friendly format. Customers can utilize version controls to keep track of multiple versions of security policy configurations that can be restored quickly if a disruption occurs.

ADD provides a range of features within pricing packages offering different levels of capabilities as required. Prices are also distinguished by circuit bandwidth.



AT&T Dynamic Defense – Features

Feature Group & Capability	Standard Package	Advanced Package	Premium Package
AT&T Threat Intelligence			
AT&T Dynamic Defense Shield	☒	☒	☒
AT&T Enhanced Dynamic Defense Shield		☒	☒
NextGen Firewall			
Stateful Firewall		☒	☒
Geo IP Filtering		☒	☒
Web Filtering		☒	☒
Basic Threat Protection		☒	☒
Reporting and logging		☒	☒
Application-based reporting		☒	☒
Version Control		☒	☒
Application-based policy creation			☒
Premium Threat Protection			
Virus Protection			☒
Spyware Protection			☒
Vulnerability Protection			☒

AT&T Dynamic Defense – Pricing

Feature Type & Capability	Standard Package/mo	Advanced Package/mo	Premium Package/mo
For ASEoD Services with Internet Offload and per IEVC (Internet Ethernet Virtual Connection) at bandwidth speeds up to 1Gbps – there is only one IEVC per port	\$ 20.00	\$ 175.00	\$ 275.00





Regulatory Fees

- AT&T Switched Ethernet Service Classic and ASEoD purchased out of the Intrastate Tariff do not incur any Regulatory Fees. (99% of deployments are classified as Intrastate)
- AT&T Switched Ethernet Service Classic and ASEoD purchased out of the Interstate Tariff would incur the following fees (Note: these may change based on FCC Filings):
 - Universal Connectivity Charge: 19.6%
 - Administrative Expense Fee: 1.36%
 - Federal Regulatory Fee: 6.38% - some entities may be exempt
 - Property Tax Allotment: 5.30% - some entities may be exempt
- Federal and State Taxes may apply based on Tax exemption status

Pricing Notes

- ASEoD Service Availability validation is required, and special construction charges may apply
- ASEoD is only available in AT&T Service Territory
- ADD is only available as an optional feature for ASEoD, it is not available for ASE
- ADD Service Availability for bandwidth speeds > 1Gbps must be confirmed by AT&T
- As an optional embedded feature for ASEoD Service, utilize the Service Guide for ASEoD for more information on the AT&T Dynamic Defense feature.



1.3 Managed Router Service (MRS)

Description

Managed Router Service (MRS) is a complete wide area network (WAN) Managed Router solution, designed for customers with basic or specialized networking needs. From architecture, design and engineering through implementation and lifecycle management, AT&T's MRS service lets customers manage their core business, free from day-to-day network worries. Network monitoring and management of MRS is provided from our Global Customer Support Center (GCSC). The GCSC will monitor your network 24/7/365, address any problems, and serve as your single-point-of-contact for maintenance, software updates, and changes to your CPE configuration.

AT&T's Managed Router Solutions (MRS) Service is a complete wide area network (WAN) solution that provides you with the flexibility of choosing from a menu of customer premises equipment (CPE) and service functions, while enabling you to quickly address network downtime that could result in an adverse organizational impact. MRS Service can be coupled with a variety of transport options provided by AT&T or 3rd Party vendors. AT&T will assist with design and technical assurance of all solutions.

The MRS Service supports multiple configurations for managed router offerings in order to meet your requirements. The MRS offering is designed for flexibility: you can choose from a complete menu of CPE such as Cisco, Juniper etc. and service functions, so you get a network matched to your unique business and technical needs. MRS Complete monitors your network, isolates and resolves faults, and allows you to configure your network and manage network security. MRS Complete also provides performance reporting and service level agreements (SLAs). AT&T Managed Routers require an out-of-band connection or POTS line (Not included) or an LTE Connection (Included) for out-of-band management purposes.

During implementation and installation, an AT&T Project Implementation Manager (PIM) will oversee installation of your CPE to ensure that your solution operates properly. Your PIM will create an effective implementation project schedule that covers site installation, testing, and turn-up.

How it Works

After evaluating your network and WAN requirements, we design your solution and install your router equipment and software. And, to ensure that your WAN continues to operate properly, we monitor, maintain, and manage your network architecture.

Features and Benefits

Managed Router Solution provides:

- **Service Level Agreements (SLAs)**—We offer comprehensive SLAs that have three components: on-time provisioning, site availability, and time to restore.
- **Web-Based Management**—MRS gives you an online management tool that allows you to track site installation and configuration and view network maps and status information. You can access management and performance reports. MRS allows you to submit changes and monitor trouble tickets.





AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Managed Router Solution located at http://serviceguidenew.att.com/sg_flashPlayerPage/MRS is attached as Exhibit 1 – Attachment D to Amendment No. 8.





Managed Router Service (MRS) – Pricing

Managed Router Solution -Router	Monthly Recurring Charge	Non-Recurring Charge
Juniper EX4300- (Up to 100M)	\$642.55	\$1,660.50
Juniper EX4300- (>100M to 1G)	\$873.93	\$1,660.50
Juniper EX4300- (>1Gig to 10G)	\$1,019.59	\$1,660.50
Cisco ISR-4xxx- 1.5Mb	\$461.74	\$1,537.50
Cisco ISR-4xxx- TDM Interface	\$518.49	\$1,537.50
Cisco ISR-4xxx- TDM Interface	\$623.29	\$1,537.50
Cisco ISR-4xxx- TDM Interface	\$680.03	\$1,537.50
Cisco ISR-4xxx- DS3 Interface	\$1,155.63	\$1,660.50
Cisco ISR-4xxx- 300M (up to 100M)	\$611.16	\$1,660.50
Cisco ISR-4xxx- 1G (up to 500M)	\$1,615.83	\$1,793.75
Cisco ISR-4xxx- 2G (up to 1G)	\$2,125.63	\$1,793.75
Cisco ASR1001x- 1G (up to 1G)	\$1,950.11	\$1,793.75
Juniper QFX 5100 2x10Gig	ICB	ICB
Cisco ASR 1001x-10G (up to 10G)	ICB	ICB

MACD Charges

MACD Type	Charge Description	Charge
Move Router Site (inside)	Non-Recurring Charge	\$900.00
Move Router Site (outside)	Non-Recurring Charge	\$1,000.00
Simple Logical Configuration Changes	Non-Recurring Charge	\$62.50
Complex Logical Configuration Changes (Requires Local Technician Dispatch)	Non-Recurring Charge	\$290.00
Professional Services Hourly Rates for Non-Standard services and Standard services performed during Non- Standard Business Hours	1 hour minimum for expedited logical changes and 4 hour minimum for all others. Once the minimum is attained, additional charges maybe billed in 15-minute increments	
Standard Business Hours	Charge, per Hour	\$180.00
Non- Standard Hours	Charge, per Hour	\$230.00
Expedite Fee	Non-Recurring Charge	\$1,500.00

Regulatory Fees

- Federal and State Taxes may apply based on Tax exemption status.



Section 2: Dedicated Internet Access

- 2.1 AT&T Dedicated Internet Access
(AT&T Managed Router and Customer Managed Router Solutions available)



2.1 AT&T Dedicated Internet Service

Description

AT&T Dedicated Internet (ADI) is an internet access service that combines a symmetrical, dedicated connection with symmetrical bandwidth (same download and upload speeds) and provides reliable, high-performance connectivity. AT&T Dedicated Internet includes maintenance of the communications link between service locations and the AT&T network. ADI is built from a dedicated architecture. Bandwidth is NOT shared and exclusively engineered end to end dependent on the speed ordered.

AT&T is a Tier 1 internet service provider with a high performing, robust backbone network. Our IP backbone uses Dense Wavelength Division Multiplexing (DWDM) facilities with numerous 100Gig links connecting backbone nodes throughout the continental United States. This architecture provides full redundancy and delivers the reliability, quality, and performance you need. And, should network trouble occur, we swiftly detect, diagnose, and resolve problems via state-of-the-art technology.

To help manage your AT&T account and your contracted services, AT&T BusinessDirect and AT&T BusinessCenter® portals provide a suite of online tools that you can use 24/7. Our customer facing portal provides access to billing, maintenance, network management, and performance reporting information and functions.

AT&T Dedicated Internet can be bundled with an AT&T Managed Router or can terminate to a customer provided router. Both pricing options are detailed below.

How it Works

AT&T Ethernet access is installed as your transport service to establish an access connection to the premise. An internet port is built within the AT&T backbone network that “connects” to the ethernet access. This dedicated connection terminates to an AT&T Managed Router or customer provided router, connecting your Local Area Network (LAN) to our Tier 1 IP backbone network, providing open internet access.

Features and Benefits

AT&T Dedicated Internet gives you these features:

- Enterprise-Class Support—including 24/7 expert technical assistance, and we back our service with strong Service Level Agreements (SLAs) and provisioning intervals.
- Class of Service (CoS)—prioritizes data traffic over your network access link, and you can add this option to your ADI. We offer four classes of service and 25 service profiles that have predetermined bandwidth allocations.
- ADI with Managed Router Option—provides the customer premises equipment (CPE) for ADI, generally a router and a diagnostic modem. AT&T configures, monitors, manages, and maintains the equipment. You provide a dedicated standard telephone line not connected to a PBX for out-of-band testing of the diagnostic modem. This option provides convenient end-to-end managed internet access so you can focus on your core mission.
- ADI with Customer-Managed Router Option—lets you provide and manage your own router for ADI while AT&T provides the managed internet access. So, you have flexibility to choose the level of service you need.





AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Dedicated Internet (ADI) located at http://serviceguidenew.att.com/sg_flashPlayerPage/MIS is attached as Exhibit 1 – Attachment E to Amendment No. 8.

AT&T Dedicated Internet – Pricing

ADI with AT&T Managed Router

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$477.61	\$0.00
4Mbps	\$477.96	\$0.00
5Mbps	\$478.13	\$0.00
8Mbps	\$478.65	\$0.00
10Mbps	\$479.00	\$0.00
20 Mbps	\$531.04	\$0.00
30Mbps	\$621.53	\$0.00
40Mbps	\$653.59	\$0.00
50Mbps	\$655.33	\$0.00
60Mbps	\$775.93	\$0.00
70Mbps	\$793.35	\$0.00
80Mbps	\$831.69	\$0.00
90Mbps	\$845.63	\$0.00
100Mbps	\$855.21	\$0.00
150Mbps	\$926.65	\$0.00
200Mbps	\$1,103.93	\$0.00
250Mbps	\$1,128.32	\$0.00
300Mbps	\$1,297.04	\$0.00
400Mbps	\$1,429.47	\$0.00
500Mbps	\$1,594.13	\$0.00
600Mbps	\$1,683.87	\$0.00
700Mbps	\$1,830.45	\$0.00
800Mbps	\$1,865.30	\$0.00
900Mbps	\$1,882.72	\$0.00
1Gbps	\$1,896.66	\$0.00
1Gbps on 10Gbps Access	\$2,709.84	\$0.00
2Gbps	\$3,007.86	\$0.00
3Gbps	\$3,738.82	\$0.00
4Gbps	\$4,201.35	\$0.00
5Gbps	\$4,580.85	\$0.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
6Gbps	\$5,120.90	\$0.00
7Gbps	\$5,628.15	\$0.00
8Gbps	\$6,097.08	\$0.00
9Gbps	\$6,440.72	\$0.00
10Gbps	\$6,779.86	\$0.00
10Gbps on 100Gbps Access	\$22,263.76	\$0.00
20Gbps	\$22,768.52	\$0.00
30Gbps	\$23,288.78	\$0.00
40Gbps	\$23,617.90	\$0.00
50Gbps	\$26,696.83	\$0.00
60Gbps	\$28,167.85	\$0.00
70Gbps	\$29,712.48	\$0.00
80Gbps	\$31,334.39	\$0.00
90Gbps	\$33,037.24	\$0.00
100Gbps	\$34,834.57	\$0.00

ADI with Customer Managed Router

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$455.31	\$0.00
4Mbps	\$455.65	\$0.00
5Mbps	\$455.83	\$0.00
8Mbps	\$456.35	\$0.00
10Mbps	\$456.70	\$0.00
20 Mbps	\$508.74	\$0.00
30Mbps	\$599.23	\$0.00
40Mbps	\$630.42	\$0.00
50Mbps	\$630.59	\$0.00
60Mbps	\$749.09	\$0.00
70Mbps	\$764.08	\$0.00
80Mbps	\$794.05	\$0.00
90Mbps	\$809.03	\$0.00
100Mbps	\$828.20	\$0.00
150Mbps	\$897.90	\$0.00
200Mbps	\$1,086.50	\$0.00
250Mbps	\$1,112.64	\$0.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
300Mbps	\$1,232.56	\$0.00
400Mbps	\$1,310.98	\$0.00
500Mbps	\$1,450.38	\$0.00
600Mbps	\$1,554.23	\$0.00
700Mbps	\$1,649.05	\$0.00
800Mbps	\$1,666.82	\$0.00
900Mbps	\$1,684.60	\$0.00
1Gbps	\$1,702.37	\$0.00
1Gbps on 10Gbps Access	\$2,255.00	\$0.00
2Gbps	\$2,599.78	\$0.00
3Gbps	\$3,140.22	\$0.00
4Gbps	\$3,486.92	\$0.00
5Gbps	\$3,766.36	\$0.00
6Gbps	\$4,165.22	\$0.00
7Gbps	\$4,537.93	\$0.00
8Gbps	\$4,888.35	\$0.00
9Gbps	\$5,141.78	\$0.00
10Gbps	\$5,395.22	\$0.00
10Gbps on 100Gbps Access	\$12,849.37	\$0.00
20Gbps	\$13,992.13	\$0.00
30Gbps	\$16,030.76	\$0.00
40Gbps	\$18,965.48	\$0.00
50Gbps	\$21,230.34	\$0.00
60Gbps	\$22,427.99	\$0.00
70Gbps	\$23,685.70	\$0.00
80Gbps	\$25,006.04	\$0.00
90Gbps	\$26,392.68	\$0.00
100Gbps	\$27,855.95	\$0.00

**Optional Flexible Bandwidth: Incremental Usage per Mbps
for sustained usage above ADI Port**

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
2Mbps	\$61.86	\$0.00
4Mbps	\$56.63	\$0.00
5Mbps	\$47.05	\$0.00
8Mbps	\$40.95	\$0.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
10Mbps	\$34.50	\$0.00
20 Mbps	\$25.14	\$0.00
30Mbps	\$22.10	\$0.00
40Mbps	\$20.58	\$0.00
50Mbps	\$16.64	\$0.00
60Mbps	\$15.97	\$0.00
70Mbps	\$14.93	\$0.00
80Mbps	\$15.46	\$0.00
90Mbps	\$14.52	\$0.00
100Mbps	\$13.55	\$0.00
150Mbps	\$11.41	\$0.00
200Mbps	\$9.15	\$0.00
250Mbps	\$7.81	\$0.00
300Mbps	\$7.61	\$0.00
400Mbps	\$7.36	\$0.00
500Mbps	\$7.54	\$0.00
600Mbps	\$7.03	\$0.00
700Mbps	\$6.52	\$0.00
800Mbps	\$5.92	\$0.00
900Mbps	\$5.36	\$0.00
2Gbps	\$9.75	\$0.00
3Gbps	\$9.52	\$0.00
4Gbps	\$8.58	\$0.00
5Gbps	\$7.80	\$0.00
6Gbps	\$7.62	\$0.00
7Gbps	\$7.43	\$0.00
8Gbps	\$7.23	\$0.00
9Gbps	\$6.90	\$0.00
10Gbps	\$6.63	\$0.00
20Gbps	\$0.64	\$0.00
30Gbps	\$0.64	\$0.00
40Gbps	\$0.43	\$0.00
50Gbps	\$0.43	\$0.00
60Gbps	\$0.43	\$0.00
70Gbps	\$0.43	\$0.00

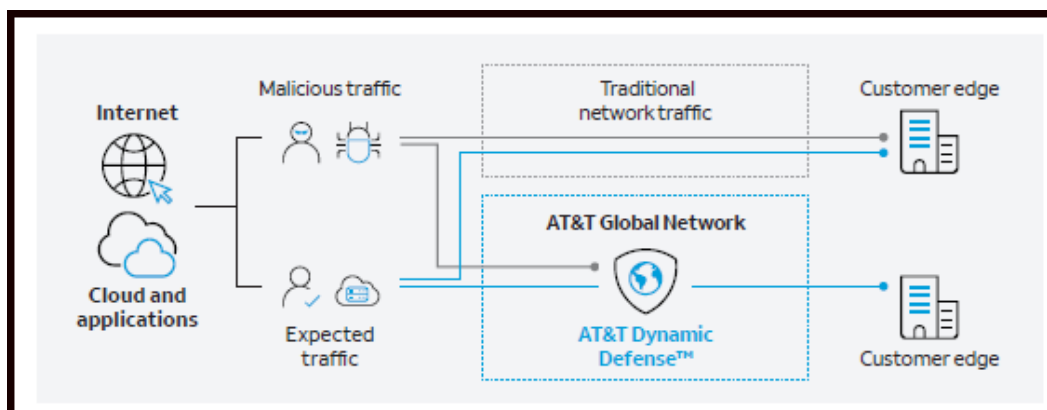


Detail/Speed	Monthly Recurring Charge	Non-Recurring Charge
80Gbps	\$0.43	\$0.00
90Gbps	\$0.43	\$0.00

2.2 AT&T Dedicated Internet Service – Optional Feature, AT&T Dynamic Defense (ADD) Built-in Threat Detection

Description

AT&T Dynamic Defense (ADD) is an optional feature for ADI customers that can be assigned through your AT&T Business Center portal. It is powered by AT&T CSO Threat Intelligence and adapts to the evolving risk landscape to continuously shield customers from Internet threats. This same technology is used to protect the AT&T network and can be extended to your ADI service. ADD detects threats, filters malicious traffic, and executes security controls before the malicious data reaches your network. ADD combines multiple security features into a single capability that's embedded with your connectivity solution. It can also perform as an added layer of defense to your current security solutions. This defense is built within our network architecture and does not require premise-based equipment or hardware. ADD is powered by Machine Learning (ML) and artificial Intelligence (AI), so it adapts to the evolving risk landscape of cyber threats.



How it Works

ADD consolidates security capabilities within your ADI service and can be accessed and changed through your Business Center web portal. ADD deploys a defense shield utilizing threat intelligence to automatically block malicious known traffic to mitigate risk in the network prior to reaching your premise. Customers can use AT&T Chief Security Office recommended policies or configure your own centralized custom policies. Application-based policy provides granular security controls based on known business applications.

Reporting capabilities aid in security analysis by showing mitigated risks, intrusion attempts, and blocked IP addresses in a user-friendly format. Customers can utilize version controls to keep

track of multiple versions of security policy configurations that can be restored quickly if a disruption occurs.

ADD provides a range of features within pricing packages offering different levels of capabilities as required. Prices are also distinguished by circuit bandwidth.

AT&T Dynamic Defense – Features

Feature Group & Capability	Standard Package	Advanced Package	Premium Package
AT&T Threat Intelligence			
AT&T Dynamic Defense Shield	☒	☒	☒
AT&T Enhanced Dynamic Defense Shield		☒	☒
NextGen Firewall			
Stateful Firewall		☒	☒
Geo IP Filtering		☒	☒
Web Filtering		☒	☒
Basic Threat Protection		☒	☒
Reporting and logging		☒	☒
Application-based reporting		☒	☒
Version Control		☒	☒
Application-based policy creation			☒
Premium Threat Protection			
Virus Protection			☒
Spyware Protection			☒
Vulnerability Protection			☒

AT&T Dynamic Defense – Pricing

Feature Type & Capability	Standard Package/mo	Advanced Package/mo	Premium Package/mo
For ADI Services at bandwidth speeds up to 1Gbps	\$ 20.00	\$ 175.00	\$ 275.00
For ADI Bandwidth Speeds from 2Gbps to 4Gbps	\$ 20.00	\$ 300.00	\$ 400.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

For ADI Bandwidth Speeds from 5Gbps to 7Gbps	\$ 20.00	\$ 350.00	\$ 500.00
For ADI Bandwidth Speeds from 8Gbps to 10Gbps	\$ 20.00	\$ 450.00	\$ 600.00

- ADD pricing is per ADI circuit/port

AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Dedicated Internet (ADI) located at http://serviceguidenew.att.com/sg_flashPlayerPage/MIS is attached as Exhibit 1 – Attachment E to Amendment No. 8.

ADI Regulatory Fees

- AT&T Dedicated Internet Service incurs the following fees (Note: These may change based on FCC Filings):
 - Federal Access Recovery Fee: 2.4%. This Fee is applied against the Access Component of the bundled Monthly Recurring Charge. Detailed information about the specific rate can be provided upon request.
- Federal and State Taxes may apply based on Tax exemption status.

ADI Pricing Notes

- Service Availability validation is required, and special construction charges may apply.
- Only available in AT&T Service Area and where third-party access is available.
- Pricing includes Access and Port and Router (if purchasing AT&T Managed Router as dictated by tables above.)

ADD Pricing Notes

- Service Availability for bandwidth speeds > 1Gbps must be confirmed by AT&T.
- As an optional embedded feature into ADI Service, utilize the Service Guide for ADI Service for more information on the AT&T Dynamic Defense feature.



Section 3: Broadband

- 3.1 AT&T High Speed Internet Access - Broadband



3.1 Broadband

Description

AT&T High Speed Internet is a broadband internet access service that uses copper and/or fiber facilities. High Speed Internet provides 24/7 internet access with speeds up to 1 Gbps. Service transport type and speed availability varies by location and is only available within AT&T Service Territory.

AT&T is a leading Tier-1 internet service provider with a high-performing IP network and service level agreements that include network availability, network latency, and packet loss.

How it Works

AT&T High Speed Internet uses two main components that facilitate data exchange: customer premises equipment (CPE) and AT&T terminating equipment. The AT&T-provided CPE could be a router or a fiber broadband gateway, depending on the transport technology, which can vary by location. The CPE connects to the service circuit, which connects to AT&T switches that route data between the circuit and the internet over the fiber backbone network.

Features and Benefits

AT&T High Speed Internet gives you these features:

- **Broadband Speeds**—range from 768 Kbps to 1 Gbps downstream and up to 1 Gbps upstream (depending on location). These high speeds can support multiple users that need simultaneous internet access.
- **Enterprise Support**—is available 24/7 at 1-877-XDSL-ATT regardless of service location. Professional installation is available (additional fees may apply).
- **Customer Premises Equipment (CPE)**—offers Ethernet and Wi-Fi connectivity. AT&T provides the CPE with either a monthly equipment fee or a non-recurring charge depending on the service.
- **Service Level Agreements (SLAs)**—provide credits if we fail to meet our commitments for service availability, IP backbone delay, and packet loss.

AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for High Speed Internet - Enterprise (HSIA-E) (fka AT&T Business DSL Internet Service (DSL) located at http://serviceguidenew.att.com/sg_flashPlayerPage/DSL is attached as Exhibit 1 – Attachment F to Amendment No. 8.





Broadband – Pricing

Detail/Speed (Download/Upload Shown)	Monthly Recurring Charge	Non-Recurring Charge
25M/5M - Dynamic IP	\$58.43	\$0.00
25M/5M - Static IP	\$73.80	\$0.00
25M/25M - Dynamic IP	\$86.10	\$0.00
25M/25M - Static IP	\$101.48	\$0.00
50M/10M - Dynamic IP	\$82.67	\$0.00
50M/10M - Static IP	\$98.04	\$0.00
50M/50M - Dynamic IP	\$124.03	\$0.00
50M/50M - Static IP	\$139.40	\$0.00
100M/20M - Dynamic IP	\$108.65	\$0.00
100M/20M - Static IP	\$124.03	\$0.00
100M/100M - Dynamic IP	\$160.41	\$0.00
100M/100M - Static IP	\$175.79	\$0.00
200M/40M - Dynamic IP	\$219.35	\$0.00
200M/40M - Static IP	\$234.73	\$0.00
200M/200M - Dynamic IP	\$336.71	\$0.00
200M/200M - Static IP	\$352.09	\$0.00
300M/75M - Dynamic IP	\$169.13	\$0.00
300M/75M - Static IP	\$184.50	\$0.00
300M/300M - Dynamic IP	\$261.38	\$0.00
300M/300M - Static IP	\$276.75	\$0.00
1.5 Mg/384k / Broadband Dynamic IP	\$47.87	\$0.00
1.5 Mg/384k / Broadband Static IP	\$63.24	\$0.00
3.0 Mg/512k / Broadband Dynamic IP	\$51.76	\$0.00
3.0 Mg/512k / Broadband Static IP	\$67.14	\$0.00
6.0 Mg/768k / Broadband Dynamic IP	\$59.25	\$0.00
6.0 Mg/768k / Broadband Static IP	\$74.62	\$0.00
12.0 M / 1M / Broadband Dynamic IP	\$65.60	\$0.00
12.0 M / 1M / Broadband Static IP	\$80.98	\$0.00
18.0 M/1.5M / Broadband Dynamic IP	\$87.13	\$0.00
18.0 M/1.5M / Broadband Static IP	\$102.50	\$0.00
24M / 3M / Broadband Dynamic IP	\$94.30	\$0.00
24M / 3M / Broadband Static IP	\$109.68	\$0.00
45M/6M / Broadband Dynamic IP	\$107.78	\$0.00





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Detail/Speed (Download/Upload Shown)	Monthly Recurring Charge	Non-Recurring Charge
45M/6M / Broadband Static IP	\$123.15	\$0.00
75M/8M / Broadband Dynamic IP	\$140.94	\$0.00
75M/8M / Broadband Static IP	\$156.31	\$0.00
IP Block Size - 29 / Broadband Multi Static IP	\$36.90	\$0.00
IP Block Size - 13 / Broadband Multi Static IP	\$30.75	\$0.00
Equipment Fee / Modem / Router	\$10.25	\$0.00
Professional Installation	\$0.00	\$205.00
CPE Purchase / ADSL Modem / ADSL Router	\$0.00	\$102.50
CPE Purchase / SDSL Router	\$0.00	\$461.25
Broadband Equipment Fee / Modem / Router	\$4.61	\$0.00
500M/100M - Dynamic IP	\$240.88	\$0.00
500M/100M - Static IP	\$256.25	\$0.00
500M/500M - Dynamic IP	\$369.00	\$0.00
500M/500M - Static IP	\$384.38	\$0.00
1G/200M - Dynamic IP	\$292.13	\$0.00
1G/200M - Static IP	\$307.50	\$0.00
1G/1G - Dynamic IP	\$650.88	\$0.00
1G/1G - Static IP	\$666.25	\$0.00

Regulatory Fees

- Federal and State Taxes may apply based on Tax exemption status.

Pricing Notes

- Service Availability validation is required.
- Only available in AT&T Service Area.

Product Specific Terms and Conditions

- Withdrawal of Service. AT&T reserves the right to withdraw a Service upon reasonable Notice. Service withdrawal with 12 months' notice and Service Component withdrawal with 30 calendar days' notice.



Section 4: PSTN Voice

All services listed in the section below have reached end-of-sale. Existing services will continue to be supported until 2028

- 4.1 Primary Rate ISDN
- 4.2 Centrex
- 4.3 Long Distance Services
- 4.4 Business Lines



4.1 ISDN PRI

Description

Integrated Services Digital Network Primary Rate Interface (ISDN PRI) is a digital voice service that provides high-volume access to the public switched telephone network (PSTN). ISDN PRI provides 23 digital channels over one transport line (a 24th channel carries signaling information). ISDN PRI consolidates its 23 voice channels on one 1.544 Mbps transport line into a PBX or computer network.

You can use one D channel to control multiple ISDN PRI lines, freeing the 24th channel on additional ISDN PRI circuits to increase capacity. Backup D channels provide a contingency for inoperable D channels. If a failure occurs, a predetermined D channel on another ISDN PRI connection automatically takes over call control signaling for your calls.

How it Works

ISDN PRI is a digital connection for voice between your PBX and the AT&T public switched telephone network (PSTN).

Features and Benefits

Integrated Services Digital Network Primary Rate Interface (ISDN PRI) gives you these features:

- **Digital Connection to Public Switched Telephone Network**—ISDN PRI is a standard protocol that operates both in the AT&T digital public switched telephone network and in most PBX and computer networking hardware.
- **Digital Streamlining**—ISDN PRI offers a single digital connection at a lower total cost of ownership than the comparable analog connections that would be otherwise required. Moreover, digital signals provide a better-quality voice transmission over copper facilities. With the use of Call-by-Call technology (dynamic call allocation), the net gain of implementing ISDN PRI may allow you to actually reduce the number of trunks you have today.
- **Advanced Calling Features**—The digital connection between your PBX and the AT&T central office provides you with inherent central office features (Caller ID is one example). Caller ID display equipment is required for Caller ID service.
- **Multiple Types of Information Through One Trunk**—ISDN PRI is a proven communication protocol throughout telecommunications networks. The majority of digital PBX equipment available today is ISDN PRI compatible. Provided your equipment can break down information into digital signals, ISDN throughout the AT&T infrastructure can carry it.

AT&T Service Guide Link for Additional Product Information

www.att.com/servicepublications





ISDN PRI – Pricing

Details/Speed	Monthly Recurring Charge	Non-Recurring Charge
PRI-ISDN - 1.5Mbps	\$649.59	\$0.00
DID Telephone Number	\$0.21	\$0.00
Calling Name Delivery (per PRI)	\$102.50	\$0.00

Regulatory Fees

- End User Common Line (EUCL)/Access Recovery Charge (ARC) Fee = \$52.55 per PRI
- Federal Universal Service Fund (FUSF) = \$16.30 per PRI
- 911 Fee = \$1.50 per B-Channel. (Note: Some entities may be exempt)
- Telecommunications Relay Service = \$.55 per PRI
- Georgia Universal Access Fee = 4.9% of all Intrastate billing
- Federal and State Taxes may apply based on Tax exemption status
- Fees subject to change based on FCC filings

Pricing Notes

- Pricing provided for a flat-rate PRI includes: T1 local channel, voice/data interface, and 23 B Channels. Telephone numbers are charged separately based on quantity required. Select optional features may require an additional charge. Long distance services are not included and will be charged separately.
- Service Availability validation is required.
- Only available in AT&T Service Area.

Product Specific Terms and Conditions

- Withdrawal of Service. AT&T reserves the right to withdraw a Service upon reasonable Notice. Service withdrawal with 12 months' notice and Service Component withdrawal with 120 calendar days' notice.



4.2 Centrex

Description

Centrex is a voice communications system that uses the power of the AT&T network to provide you with internal and external communications services with valuable features. Centrex operates out of our local central offices and provides you with a powerful and flexible alternative to premises-based switching systems. Centrex minimizes expensive switching equipment and the need for additional floor space. Because Centrex is inherently scalable, your business can expand without adding or replacing communications equipment in your building. Instead, we can make all those changes at the AT&T central office.

We monitor and maintain each AT&T central office 24/7. Because the equipment that drives Centrex is in our central office, we'll promptly repair any unforeseen problems in our lines at no charge. Centrex is perfect for multiple-location businesses (based upon service address location, within the same serving area) wanting a single, easy-to-use system.

How it Works

With Centrex, your phone system resides in the AT&T central office. Main user station lines run from our central office to each telephone, fax, or modem. Your users are connected whether they're located in your main office, in your branch offices, or at remote sites.

Feature and Benefits

Centrex gives you these features:

- Dedicated Phone Number for Each Employee—is possible with Centrex.
- Call Management—Easy-to-use features allow you to redial automatically, block calls, forward calls, forward select calls, prioritize calls, know who's calling, use Call Waiting, and conference call.
- Flexibility—All features can operate at every phone.
- Electrical Backup—We house the system and provide 24-hour maintenance by skilled technicians. If there's a power outage, dial tone remains available, except for phone sets that require power units. If there's a brownout or a storm at your location, Centrex continues to function because it runs on the power at our central office.

AT&T Service Guide Link for Additional Product Information

www.att.com/servicepublications



Centrex – Pricing

Details/Speed	Monthly Recurring Charge	Non-Recurring Charge
Centrex Station Link	\$8.20	\$0.00
Standard Features per Line	\$4.05	\$0.00
Network Access Register (NAR)	\$18.39	\$0.00
Customized Common Equipment	\$476.63	\$0.00
Caller ID (Per TN)	\$0.15	\$0.00
MemoryCall Voice Mail 90 Min Use-Each Mailbox	\$8.15	\$0.00
MemoryCall Voice Mail - Flat Rate-Each Mailbox	\$16.61	\$0.00
MemoryCall Voice Mail Personal Extension Mailbox	\$11.22	\$0.00
MemoryCall Voice Mail Enhanced Extension Mailbox	\$11.22	\$0.00
MemoryCall Transfer Mailbox	\$1.03	\$0.00

Regulatory Fees

- Federal Subscriber Line Charge = \$10.51 per Station Link
- Parity Credit = \$8.09 Credit per station link
- Federal Universal Service Fund (FUSF) = \$.30 per Station Link
- Federal Parity Credit Surcharge = \$8.09 per Network Access Route (NAR)
- 911 Fee = \$1.50 per NAR. (Note: Some entities may be exempt)
- Telecommunications Relay Service = \$.11 per NAR
- Federal and State Taxes may apply based on Tax exemption status.
- Georgia Universal Access Fee = 4.9% of all Intrastate billing
- Fees subject to change based on FCC Filings

Pricing Notes

- Pricing components for a standard Centrex deployment includes Centrex Station, Network Access Registers, Centrex Common block, Voice Mail and Standard Features. Total charges per Centrex solution will be based upon quantities needed to support customer voice design requirements. Standard features include: Call Forward, Call Waiting, Call Hold. Additional features may be requested based on design requirements and may require an additional charge. Long distance services are not included and will be charged separately.
- Only available in AT&T Service Area.

Product Specific Terms and Conditions

- Withdrawal of Service. AT&T reserves the right to withdraw a Service upon reasonable Notice. Service withdrawal with 12 months' notice and Service Component withdrawal with 120 calendar days' notice.



4.3 Long Distance Service/AT&T Business Network (ABN)

Description

Long distance voice services are available for customers and include domestic and international calling, domestic inbound calling and Inbound Advanced Features.

Per minute rates are provided for intrastate and interlata services in Georgia, as well as interstate outbound calling. International pricing is also available upon request for required countries.

The following outlines descriptions for the Switched, Loyalty and Dedicated rates elements:

- Switched – The transmission path neither originates nor terminates via access facilities owned by AT&T or one of its affiliates.
- Loyalty – The transmission path for outbound calls must originate via Company-provided, Company-affiliated and/or Company-owned Local Exchange Services provided by an AT&T ILEC or AT&T affiliate. The transmission path for inbound toll-free calls must terminate via Company-provided, Company-affiliated and/or Company-owned Local Exchange Services provided by AT&T ILEC or AT&T affiliate.
- Dedicated – The transmission path for outbound calls must originate via AT&T Dedicated Access Channel Services. The transmission path for inbound toll-free calls must terminate via AT&T Access Channel Services.

AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Commercial Long-Distance Service located at http://serviceguidenew.att.com/sg_customPreviewPDFPage?testid=0680h000003auT0AAI is attached as Exhibit 1 – Attachment G to Amendment No. 8.



Long Distance – Pricing

Domestic LD Rate Element	Monthly Recurring Charge	Non-Recurring Charge
IntraState and Interlata - Georgia / Inbound/Outbound / Switched per minute	\$0.037	\$0.00
IntraState and Interlata - Georgia / Inbound/Outbound / Loyalty per minute	\$0.031	\$0.00
IntraState and Interlata - Georgia / Inbound/Outbound / Dedicated per minute	\$0.037	\$0.00
Interstate / Inbound/Outbound / Switched / 30/1 per minute	\$0.034	\$0.00
Interstate / Inbound/Outbound / Loyalty / 30/1 per minute	\$0.027	\$0.00
Interstate / Inbound/Outbound / Dedicated / 30/1 per minute	\$0.019	\$0.00
LD Voice Features - Standard / Readyline Per Routing Arrangement	\$27.68	\$0.00
LD Voice Features - Advanced / Feature Package-II / Includes unlimited use of all routing features for each toll-free number. Per 8YY TN	\$32.29	\$19.22
Billing Hierarchy Account Charge	\$50.00	\$0.00

Regulatory Fees

- Regulatory fees are applied to all Interstate and International Calls. Regulatory fees applicable are:
 - Universal Connectivity Charge - UCC (19.6%)
 - Administrative Expense Fee - AEF (1.36%) – (Note: Some entities may be exempt)
 - Property Tax Allotment – PTA (5.30%) – (Note: Some entities may be exempt)
 - Federal Access Recovery Fee - FRF (6.38%)
- Carrier Line Charge = \$.04 per Centrex TN or \$.47 per Multi-Line
- Federal and State Taxes may apply based on Tax exemption status.
- Fees are subject to change based on FCC Filings

Pricing Notes

- Dedicated Pricing requires AT&T Phone Service or Dedicated Connection



4.4 Business Access Lines

Description

Business Access Lines is a local telephone service that handles all of your routine business telecommunications applications, including incoming and outgoing calls, faxes, and Internet connections. Business Access Lines are commonly referred to as POTS (Plain Old Telephone Service) or Analog Landlines.

Select optional features may require an additional charge. Long distance services are not included and will be charged separately. Service available only in AT&T territory.

How It Works

Business Access Lines connect you to our central office over standard telephone wiring: two- and four-pair twisted wires. Phones, modems, and other peripherals connect to the line using standard telephone jacks and plugs.

Features and Benefits

Business Access Lines gives you these features:

- Direct provider of service—We often provide service and support for other companies that merely buy and resell our network products and services. As an AT&T customer, you'll work directly with us to find solutions to your mission-critical communications issues.
- Advanced digital network—We own and maintain our own network, monitoring it constantly to deliver you around-the-clock quality service, even during disasters. Our all-digital network is designed to be flexible. In the unlikely event of an outage, your calls can be re-routed throughout our network.

AT&T Service Guide Link for Additional Product Information

www.att.com/servicepublications



Business Access Lines – Pricing

Details/Speed	Monthly Recurring Charge	Non-Recurring Charge
1FB Business Line	\$30.91	\$0.00

Regulatory Fees

- Federal Subscriber Line Charge = \$10.51 per Business Line
- Federal Universal Service Fund (FUSF) = \$2.71 per Business Line
- Telecommunications Relay Service = \$.11 per Business Line
- Federal and State Taxes may apply based on Tax exemption status
- Georgia Universal Access Fee = 4.9% of all Intrastate billing
- 911 Fee = \$1.50 per Business Line – (Note: Some entities may be exempt)
- Fees subject to change based on FCC Filings

Pricing Notes

- Pricing provided for a single business line. Select optional features may require an additional charge. Long distance services are not included and will be charged separately.
- Service available only in AT&T territory.

Product Specific Terms and Conditions

- Withdrawal of Service. AT&T reserves the right to withdraw a Service upon reasonable Notice. Service withdrawal with 12 months' notice and Service Component withdrawal with 120 calendar days' notice.



Section 5: Unified Communications

- 5.1 Office@Hand
- 5.2 IP Flexible Reach
- 5.3 AT&T Professional Services5.4 Hosted Voice Service(HVS)
- 5.5 Hosted Voice Service/POTS Replacement Service (PRS)
- 5.6 AT&T Business Voice (ABV)



5.1 Office@Hand

Description

AT&T Office@Hand is a cloud-based communication solution that provides all the features of a traditional business phone system. Office@Hand meets the changing needs of a mobile, distributed workforce and enables you to easily integrate multiple locations and remote employees. Service works using compatible desk handset, mobile device, and softphone.

AT&T Office@Hand offers three license Editions – Standard, Premium and Enterprise – allowing selection for best fit today and easily upgraded as needs change. The service is easy to configure and use and can be activated instantly upon signup.

How it Works

AT&T Office@Hand works on a wide selection of devices over a variety of connections, including broadband, cellular, and Wi-Fi. You can customize the service with optional features such as international calling, vanity, and other phone numbers.

Features and Benefits

AT&T Office@Hand gives you these features:

Features	Standard	Premium	Enterprise
Unlimited Local Calling	✓	✓	✓
Auto Attendant (Single-Level IVR)	✓	✓	✓
Call Forwarding & Handling (Sim & Seq)	✓	✓	✓
Basic PBX (MoH, Transfer, Caller ID)	✓	✓	✓
Call logs (company & user level)	✓	✓	✓
Admin & user portal	✓	✓	✓
Mobile Apps (iOS & Android)	✓	✓	✓
SMS/MMS	✓	✓	✓
EM Feature	✓	✓	✓
Enable IP Desk phones	✓	✓	✓
Hunt Group	✓	✓	✓
Call Queues	✓	✓	✓
On-Demand Call Recording	✓	✓	✓
Desktop Apps (Windows, Mac)	✓	✓	✓
Team Collaboration (aka Glip)	✓	✓	✓
Video Conferencing & Screen Sharing	✓	✓	✓
RCV Meeting Participants	100	200	200
Advanced PBX (BLF, BLA)	✓	✓	✓
Dial-in Audio Conferencing	✓	✓	✓
Toll Free Minutes Included	1000	2500	10000
Global Office	✓	✓	✓
Office 365 & G Suite Integrations	✓	✓	✓
Internet Fax	✓	✓	✓
Custom App Development (open API)	✓	✓	✓
Analytics (QoS & Historical)	✓	✓	✓
Multi-Level IVR	✓	✓	✓
Multi- Site	-	✓	✓
Call Monitoring (Barge/Monitor/ Whisper)	-	✓	✓
Active Directory & Single Sign On (SSO)	-	✓	✓
Automatic Call Recording (ACR)	-	✓	✓
CRM Integrations (Salesforce/Zendesk)	-	✓	✓





AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Office@Hand located at http://serviceguidenew.att.com/sg_flashPlayerPage/OAH is attached as Exhibit 1 – Attachment H to Amendment No. 8





Office@Hand – Pricing

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Standard Edition License	\$22.55	\$0.00
Premium Edition License	\$32.28	\$0.00
Enterprise Edition License	\$44.98	\$0.00
Advanced 911 (per License)	\$1.49	\$0.00

Optional Services and Features

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Additional TN	\$4.10	\$0.00
Live Reports	\$28.69	\$0.00
Limited Extension	\$19.46	\$0.00
Large Capacity Meeting 100	\$19.46	\$0.00
Large Capacity Meeting 200	\$23.31	\$0.00
Large Capacity Meeting 300	\$144.00	\$0.00
Large Capacity Meeting 500	\$243.94	\$0.00
Office@Hand Webinar 100	\$43.55	\$0.00
Office@Hand Webinar 500	\$146.88	\$0.00
Office@Hand Webinar 1000	\$347.78	\$0.00
Office@Hand Webinar 3000	\$1,007.88	\$0.00
Office@Hand Webinar 5000	\$2,514.63	\$0.00
Office@Hand Webinar 10000	\$6,460.88	\$0.00
Telepresence Rooms Connector	\$54.31	\$0.00
Telepresence Rooms	\$54.31	\$0.00

AT&T Office @Hand Device Pricing

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
VOIP Equipment and Analog Adapters for Facsimile Variety of PolyCom, YeaLink, and Cisco VOIP Equipment	\$0.00	Custom Pricing Build Required

AT&T Office@Hand Deployment Services On Site Installation Charges optional

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Initial installation for AT&T Supplied Devices (up to 15 devices)	\$0.00	\$357.73
Installation for AT&T Devices (per device over Initial 15 Devices)	\$0.00	\$23.58





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Installation for AT&T approved ATA (per ATA during initial visit)	\$0.00	\$60.48
Installation for AT&T approved ATA (no phones with site installation)	\$0.00	\$357.73

AT&T Office@Hand Administrative Support Chargers optional

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Initial Installation for AT&T supplied Devices (up to 7 devices)	\$0.00	\$357.73
Initial Installation for AT&T supplied Devices (per device over initial 7 devices)	\$0.00	\$49.20

Customer Supplied - AT&T approved devices

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Initial installation for Customer supplied AT&T approved devices (up to 10 devices)	\$0.00	\$511.48
Installation for Customer supplied AT&T approved devices (per device over initial 10 devices)	\$0.00	\$49.20
Project Coordination Services (per site-maximum billable three sites)	\$0.00	\$153.75

AT&T Office @ Hand Deployment Services per site Outside Standard Business Hours Pricing

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Monday - Friday excluding national holidays Hourly Rate	\$0.00	\$203.98
Saturday, Sunday and national holidays - Hourly Rate	\$0.00	\$408.98

AT&T Office@Hand Deployment Services Hourly Rates

Description - Standard Offering	Monthly Recurring Charge	Non-Recurring Charge
Hourly rate; Standard Business Hours; billed in fifteen (15) minute increments	\$0.00	\$132.23
Hourly rate; Outside Standard Business Hours with the exceptions of Saturday, Sunday and holidays; billed in fifteen (15) minute increments	\$0.00	\$203.98
Hourly rate; Outside Standard Business Hours, Saturday, Sunday and holidays; billed in fifteen (15) minute increments	\$0.00	\$357.73



Regulatory Fees

- Regulatory fees are applied at a Safe Harbor of 64.9% of the License Charge as noted above. This means that the regulatory fees as outlined below are applied to 64.9% of the License Fee. The FCC regulatory fees applicable are:
 - Universal Connectivity Charge - UCC (19.6%)
 - Administrative Expense Fee - AEF (1.36%) – (Note: Some entities may be exempt)
 - Property Tax Allotment – PTA (5.30%) – (Note: Some entities may be exempt)
 - Federal Access Recovery Fee - FRF (6.38%)
- 911 Fee per License = \$1.50 (Note: Some entities may be exempt)
- Georgia Relay Service Fund per License = \$.011
- Federal and State Taxes may apply based on Tax exemption status
- Fees are subject to change based on FCC Filings

Product Specific Terms and Conditions

- The following will be included in a customer's Service Order Request document upon order placement with AT&T:
 - Customer acknowledges that Customer has received and understands the advisories concerning the circumstances under which emergency calling may not be available with AT&T Office@Hand. Such limitations and advisories are stated and identified in the AT&T Office@Hand Service Guide found at http://serviceguidenew.att.com/sg_flashPlayerPage/OAH and is attached as Exhibit 1 – Attachment H to Amendment No. 8. Examples of when 911/E911 may be limited under the following circumstances which include, relocation of the User's CPE, 9-1-1 is dialed from a location other than the Registered Location; the broadband connection has been disrupted or impaired; the data service upon which the broadband connection is dependent is terminated or is disrupted or impaired; loss of electrical or battery power; delays-in processing a newly updated Registered Location; use of a non-native telephone number; and the device is not located in the United States of America.



5.2 IP Flexible Reach

Description

IP Flex Reach (SIP Trunking) services enable the transmission of voice telephone calls in IP format over an IP compatible transport service. IP Flexible Reach provides a managed Voice over IP (VoIP) solution offering inbound and outbound SIP Trunking on your data network, enabling local, long distance and international calling for all your sites. Fax and Modem calling also applicable.

AT&T IP Flexible Reach can also be referred to as a Session Initiation Protocol (SIP) Trunking solution. It is deployed in situations where customers own their own premises telephony (analog phones, key system, TDM PBX, or IP PBX, IP PBX Clusters and Session Border Controllers) equipment.

IP Flexible Reach is available on two transport types --AT&T Dedicated Internet (ADI) and AT&T Virtual Private Network (AT&T VPN). You choose the number of concurrent calls across the transport type to meet your business needs.

IP Flexible Reach includes two package options: Local and Long Distance (Calling Plan B), and Local and Long Distance Package bundled with free off-net minutes (Calling Plan C). All package options include free unlimited on-net calling between all Business VoIP sites.

IP Flexible Reach also provides robust Business Continuity Solutions (Enhanced Features) not available on traditional TDM based telephony services, such as Trunk Call Routing (TCR) that redirects calls to a backup SIP Trunk. A variety of TCR options are available to meet your Business Continuity needs. Additionally, numerous Line-Side Features are available, such as Remote Call Forward, Account Codes, Authorization Codes, Sequential Ringing and others.

How it Works

On your local area network (LAN), your IP phone converts your voice or facsimile transmissions into Internet Protocol (IP) format. Your LAN equipment routes those transmissions (calls) via your transport access facility to our network. On-net calls (VoIP to VoIP) route only within the IP network. Off-net calls (VoIP to the PSTN) route through a gateway device that converts them from IP to analog format and routes them on the public switched telephone network (PSTN) to their destination.

Features and Benefits

IP Flexible Reach gives you these features:

- Converged IP Network—gives you dynamically allocated bandwidth and high-quality, reliable, business-class voice service that is backed by Service Level Agreements.
- Management Features—include web-based performance and call reporting, service reporting, and network management.
- IP Flexible Reach Enhanced Features Package Option—adds telephone number-level features to your SIP trunking service like Call Forwarding, Find Me/Follow Me, and Account codes, as well as advanced routing and resiliency features. This package comes with a web-based management portal so you can quickly and simply assign and manage your users and features.





AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Business Voice over IP Services located at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP attached as Exhibit 1 – Attachment I to Amendment No. 8.

IP Flexible Reach – Pricing

Detail	Monthly Recurring Charge	Non-Recurring Charge
Calling Plan B Per Concurrent Call	\$9.00	\$0.00
Calling Plan C Per Concurrent Call. Includes 300 Minutes of Long-Distance Calling. See pricing notes below.	\$11.00	\$0.00
OffNet Outbound Interstate and Intrastate Calling per minute.	\$0.02	\$0.00
International Calling Rates can be provided upon request	upon request	\$0.00

Regulatory Fees

- Regulatory fees are applied at a Safe Harbor of 64.9% of the Concurrent Call as noted above. This means that the regulatory fees as outlined below are applied to 64.9% of the Concurrent Call charge. The FCC regulatory fees applicable are:
 - Universal Connectivity Charge - UCC (19.6%)
 - Administrative Expense Fee - AEF (1.36%) – (Note: Some entities may be exempt)
 - Property Tax Allotment – PTA (5.30%) – (Note: Some entities may be exempt)
 - Federal Access Recovery Fee - FRF (6.38%)
- Interstate and International Long Distance calls have 100% of the fees outlined above
- E911 Fee per Concurrent Call = \$1.50 – (Note: Some entities may be exempt)
- Georgia Relay Service Fund per Concurrent Call = \$.011
- Federal and State Taxes may apply based on Tax exemption status.
- Fees are subject to change based on FCC Filings

Pricing Notes

- Service Availability Validation Required.
- Requires AT&T Transport service not included in the pricing. AT&T Dedicated Internet or AT&T Virtual Private Network MPLS connection required.
- The local and long-distance plan (Calling Plan B) provides unlimited on-net and local calling with competitive per minute long distance and international rates. Supports E911/911 calling.
- The local and long-distance package (Calling Plan C) provides unlimited on-net and local calling with a long-distance package that includes competitive per minute international rates, plus 300 minutes of outbound U.S. off-net calling per concurrent call, aggregated across your enterprise. Per-minute charges apply for usage over the bundled minutes. Supports E911/911 calling.



Product Specific Terms and Conditions

- The following information will be included in a customer's Service Order Request document upon order placement with AT&T:
 - Customer acknowledges that Customer has received and understands the advisories concerning the circumstances under which emergency calling may not be available with AT&T IP Flexible Reach. Such limitations and advisories are stated and identified in the AT&T IP Flexible Reach Service Guide found located at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP in the AT&T Business Service Guide for Business Voice over IP Services attached as Exhibit 1 – Attachment I to Amendment No. 8. Examples of when 911/E911 may be limited under the following circumstances which include, relocation of the User's CPE, 9-1-1 is dialed from a location other than the Registered Location; the broadband connection has been disrupted or impaired; the data service upon which the broadband connection is dependent is terminated or is disrupted or impaired; loss of electrical or battery power; delays-in processing a newly updated Registered Location; use of a non-native telephone number; and the device is not located in the United States of America.



5.3 Professional Services related to proposed GTA Direct Services

Description

AT&T Consulting offers independent verification and validation as well as optimization services which help align IT with a customer's strategic imperatives. Solutions and services are manufacturer agnostic and laser-focused on applying the solution that best fits customer needs. AT&T consultants bring diverse experience and certifications across leading vendor technologies and platforms. This enables us to support multi-vendor solution integration and deployment. Our engagement approach factors in cross-disciplinary considerations, such as how to effectively secure and manage the infrastructure.

AT&T Consulting provides a spectrum of capabilities across five strategic service areas:

- Network
- Cybersecurity
- Contact Center
- Unified Communications
- Project Management

AT&T Consulting will work with each customer to recommend the appropriate resources for each consulting project. The customer has the option of choosing monthly or hourly pricing model for the Full Time Equivalents (FTE) resources required. Depending on the consulting project selected by a customer, terms pertaining to ownership of intellectual property by AT&T Consulting may apply.



Professional Services – Pricing

Resource Type	Hourly Rate	Monthly Rate (1 Month)
Principal Architect	\$224.96	\$35,993.93
Program Manager	\$213.42	\$34,147.80
Sr. Consultant	\$201.89	\$32,302.78
Consultant	\$191.61	\$32,302.78
Senior Engineer	\$181.12	\$28,979.75
Project Manager II	\$181.12	\$28,979.75
Project Manager I	\$138.44	\$22,150.19
Engineer	\$138.44	\$22,150.19
Technician	\$132.32	\$21,156.80
Business Manager	\$201.89	\$32,302.78

Regulatory Fees

Federal and State Taxes may apply based on Tax exemption status.

5.4 Hosted Voice Service (HVS)

Description

AT&T Hosted Voice Service (HVS) is a business-class communications platform designed to help businesses replace their legacy phone and Centrex service, as they upgrade to a Unified Communications (UC) platform. It delivers cloud-based voice with a unified experience, a single administrative interface, and integrates seamlessly with the AT&T network. HVS is built to scale for growing business needs, while helping to keep day-to-day management simple.

HVS brings core calling and collaboration into one interface. Users can call, check voicemail, and use collaboration tools on their devices, helping to make it easier to work from anywhere. The mobile and desktop client includes voice, video, chat, and text capabilities. For collaboration, HVS includes HVS PING, a secure, encrypted client that can replace other UC clients to support customized branding as needed. HVS PING enables 1:1 chat with messaging, calling, and sharing capabilities. The client includes video conferencing and a personal conference room. For call center environments, HVS PING supports Automatic Call Dialer (ACD) control for queue management. HVS PING integrates with Google and Outlook plug-ins to simplify meeting and conference scheduling.





AT&T Hosted Voice Service (HVS) combines conversations and collaboration in one seamless platform. It enables teams to chat, call, meet, and work efficiently from virtually anywhere.

With essential communication tools in one experience, HVS helps employees stay connected, respond quickly, and remain productive across offices, remote settings, and multiple locations

How it Works

HVS brings core calling and collaboration into one interface. Users can call, check voicemail, and use collaboration tools on their devices, helping to make it easier to work from anywhere. The mobile and desktop client includes voice, video, chat, and text capabilities. For collaboration, HVS includes HVS PING, a secure, encrypted client that can replace other UC clients to support customized branding as needed. HVS PING enables 1:1 chat with messaging, calling, and sharing capabilities. The client includes video conferencing and a personal conference room. For call center environments, HVS PING supports Automatic Call Dialer (ACD) control for queue management. HVS PING integrates with Google and Outlook plug-ins to simplify meeting and conference scheduling.

Features and Benefits

- Simplify voice and messaging across multiple locations through one unified platform.
- Support analog-to-IP conversion for legacy voice services replacement (POTS/PRI* and Centrex) while helping maintain existing analog endpoints.
- Centralize user management, bulk provisioning, real-time reporting, and day-to-day administration through one portal.
- Enable flexible workstyles and collaboration at scale with a mobile and desktop client for voice, video, chat, and optional SMS/MMS.

HVS Feature	Standard	Premium
Alternate Numbers		X
Anonymous Call Rejection		X
Authentication	X	X
Automatic Callback		X
Barge-in Exempt	X	X
Basic Call Logs	X	X
Busy Lamp Field		X
Call Center Monitoring		X
Call Forwarding Always	X	X
Call Forwarding Busy	X	X
Call Forwarding No Answer	X	X
Call Forwarding Not Reachable	X	X
Call Forwarding Selective		X
Call Me Now		X
Call Notify		X



HVS Feature	Standard	Premium
Call Return	X	X
Call Transfer	X	X
Call Waiting	X	X
Calling Line ID Delivery Blocking	X	X
Calling Name Delivery	X	X
Calling Name Retrieval	X	X
Calling Number Delivery	X	X
Calling Party Category	X	X
Charge Number	X	X
Clearspan Anywhere		X
Communication Barring User-Control	X	X
Connected Line Identification Presentation	X	X
Connected Line Identification Restriction	X	X
Custom Ringback User		X
Custom Ringback User - Call Waiting		X
Custom Ringback User - Video		X
Customer Originated Trace	X	X
Directed Call Pickup		X
Directed Call Pickup with Barge-in		X
Diversion Inhibitor		X
Do Not Disturb	X	X
External Calling Line ID Delivery	X	X
External Custom Ringback		X
Flash Call Hold	X	X
Group Night Forwarding		X
Hoteling Guest		X
Hoteling Host		X
In-Call Service Activation		X
Intercept User	X	X
Internal Calling Line ID Delivery	X	X
Last Number Redial	X	X
Multiple Call Arrangement		X
Music On Hold User		X
N-Way Call		X
Polycom Phone Services	X	X
Pre-alerting Announcement		X
Preferred Carrier User	X	X
Priority Alert		X
Privacy	X	X
Push to Talk		X





<u>HVS Feature</u>	<u>Standard</u>	<u>Premium</u>
Remote Office		X
Selective Call Acceptance		X
Selective Call Rejection		X
Sequential Ring		X
Shared Call Appearance		X
Shared Call Appearance 10		X
Shared Call Appearance 15		X
Shared Call Appearance 20		X
Shared Call Appearance 25		X
Shared Call Appearance 30		X
Shared Call Appearance 35		X
Shared Call Appearance 5		X
Simultaneous Ring Personal		X
Speed Dial 100		X
Speed Dial 8		X
Third-Party MWI Control	X	X
Third-Party Voice Mail Support	X	X
Three-Way Call	X	X
Two-Stage Dialing		X

AT&T Service Guide Link for Additional Product Information

AT&T Hosted Voice Service (HVS) and POTS Replacement Service (PRS) Business Service Guide

Microsoft Edge is the preferred browser for access.

1. Access the [AT&T Service Guide Library](#)
2. Select **Service Guide Library**.
3. Scroll to **Voice Over IP** and select **AT&T Business Voice over IP Services**.
4. Refer to **Section SD-7 Hosted Voice Services**.
5. Direct link: [AT&T Business Service Guide](#)





AT&T Hosted Voice Service (HVS) and POTS Replacement Service (PRS) – Pricing

HVS – Pricing

Description	Unit Price
Business Hours	
ABFS On-Site Placement and Testing of IP Phones	\$24.65
ABFS On-Site Placement of Far End E-Gateway SBC or RUG, HVS (Per Site)	\$63.85
ABFS On-Site Placement of 8 or fewer port ATA, HVS (Per Site)	\$63.85
ABFS On-Site Placement of 12 to 24 port ATA, HVS (Per Site)	\$127.70
ABFS Hourly Rate On-Site Field Technician, Normal Business Hours (Per Hour)	\$127.70
ABFS Hourly Rate On-Site Field Engineering, Normal Business Hours (Per Hour)	\$181.55
After Business Hours	
ABFS On-Site Placement and Testing of IP Phones	\$36.95
ABFS On-Site Placement of Far End E-Gateway SBC or RUG, HVS (Per Site)	\$86.95
ABFS On-Site Placement of 8 or fewer port ATA, HVS (Per Site)	\$86.95
ABFS On-Site Placement of 12 to 24 port ATA, HVS (Per Site)	\$173.85
ABFS hourly on-site rate, Field Technician Outside Normal Business Hours including Saturday, Sunday and holidays. (PER HOUR) [1][2]	\$173.85
ABFS hourly on-site rate, Field Engineer Outside Normal Business Hours including Saturday, Sunday and holidays. (PER HOUR) [1][2]	\$272.35
Professional Services	
On Site Training - Initial Day (Includes Travel & Expenses)	\$5,368.00
On Site Training -Additional Day (Added to Initial Day, up to 14 Consecutive)	\$2,224.00
Remote Training - Per Day (End User or Train the Trainer)	\$1,770.00
Provisioning Service, Moves, Adds, and Changes (MAC) Service, Users/Endpoint, Per Instance	\$38.50
Provisioning Service, Encryption system setup, Per Edge-SBC (Note: New SBC Deployments only)	\$770.00
Provisioning Service, Auto Attendant, Per Branch, One time	\$462.00
Provisioning Service, Call Center, Per Queue, One time	\$462.00
Provisioning Service, Auto-Attendant implementation requirements workshop, One-Time	\$462.00
Provisioning Service, Call Center implementation requirements workshop, One-Time	\$462.00
Labor, Post-Install Customer Care, on-site, up to 3 days	\$5,785.00
Labor, Remote CPE Installation Support, On Demand (4hr block)	\$924.00
Labor, Remote Cutover Support, On Demand (4hr block)	\$924.00
Provisioning Service, Basic eSBC Configuration and Routing Setup, One-Time	\$231.00
Provisioning Service, Basic FXS Gateway Configuration, One-Time	\$231.00
Provisioning Service, Advanced Gateway Configuration, FXO/PRI/Dial Plan Customization, One Time	\$462.00
Provisioning Service, Advanced eSBC Configuration, FXO/PRI/Dial Plan Customization, One-Time	\$462.00
Provisioning Service, Emergency Routing Service (ERS) Integration, One-Time	\$462.00
Provisioning Service, Mini Database Workshop, One Time	\$231.00
Provisioning Service, iOnline SIM CARD ACTIVATION, 500MB LTE Plan, One-Time	\$6.15
Provisioning Service - Mxx Lite Router Pro Service Bundle - Workshop, Enterprise, Group, SIP, ERS, Advance Config	\$693.00
Electronic Fax Service - Customer Number Porting to Efax Service (One time per DID)	\$7.35
Customer Number Porting to eFAX service if <50 #'s ported, 1-time fee	\$31.85
Clearspan-EtherFax Professional Services, 1 HR Increment for Custom Integration Quoting, 1-time fee	\$277.00
Provisioning Service, Enterprise On-boarding, One-Time	\$3,693.00





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Provisioning Service, Group Service, One-Time	\$462.00
Provisioning Service, Service Activation, User/Trunk/Endpoint, Per Instance, One time	\$7.70

Table 2: One-Time Charges Equipment and Maintenance

Product ID	Description	Unit Price
Mitel Phones		
50008301	Mitel 6905 IP Phone	\$100.45
50008301 03	Three Year Maintenance	\$20.15
50008301 05	Five Year Maintenance	\$35.21
50006766	Mitel 6910 IP Phone	\$143.10
50006766 03	Three Year Maintenance	\$28.55
50006766 05	Five Year Maintenance	\$50.00
50008415	Mitel 6915 IP Phone	\$190.65
50008415 03	Three Year Maintenance	\$37.95
50008384 05	Five Year Maintenance	\$66.41
50008385	Mitel 6920w IP Phone	\$293.00
50008385 03	Three Year Maintenance	\$40.40
50008385 05	Five Year Maintenance	\$67.30
50008386	Mitel 6930w IP Phone	\$332.30
80008386 03	Three Year Maintenance	\$66.20
50008386 05	Five Year Maintenance	\$115.90
50008387	Mitel 6940w IP Phone	\$434.60
50008387 03	Three Year Maintenance	\$86.55
50008387 05	Five Year Maintenance	\$151.45
50006874	Mitel M695 Expansion Module (Colour LCD), Charcoal	\$166.75
50006874 03	Three Year Maintenance	\$33.45
50006874 05	Five Year Maintenance	\$58.55
Mitel Accessories		
51304977	Mitel WLAN Adapter (NA)	\$396.00
51005172	Mitel NA Power Adapter, WLAN Connector	\$12.00
50006921	Mitel 6900/6800 Wall Mount Kit 10Pk	\$351.35
50006822	Mitel AC Adapter North America	\$28.75
Poly Telephones		
900 0600 001	Poly Edge E100, 2-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$199.60
909 0600 001 03	Three Year Maintenance	\$68.50
909 0600 001 05	Five Year Maintenance	\$114.15
900 0600 002	Poly Edge E220, 4-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth	\$210.85
909 0600 002 03	Three Year Maintenance	\$72.45
909 0600 002 05	Five Year Maintenance	\$120.75
900 0600 103	Poly Edge E300, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$322.93
909 0600 103 03	Three Year Maintenance	\$96.45
909 0600 103 05	Five Year Maintenance	\$160.80
900 0600 104	Poly Edge E320, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth	\$337.65
909 0600 104 03	Three Year Maintenance	\$105.15
909 0600 104 05	Five Year Maintenance	\$175.25





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900 0600 105	Poly Edge E350, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi	\$379.80
909 0600 105 03	Three Year Maintenance	\$113.40
909 0600 105 05	Five Year Maintenance	\$189.00
900 0600 106	Poly Edge E400, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$392.90
909 0600 106 03	Three Year Maintenance	\$117.35
909 0600 106 05	Five Year Maintenance	\$196.00
900 0600 107	Poly Edge E450, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi	\$496.11
909 0600 107 03	Three Year Maintenance	\$148.50
909 0600 107 05	Five Year Maintenance	\$247.40
900 0600 108	Poly Edge E500, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$457.70
909 0600 108 03	Three Year Maintenance	\$136.65
909 0600 108 05	Five Year Maintenance	\$227.75
900 0600 109	Poly Edge E550, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi	\$536.45
909 0600 109 03	Three Year Maintenance	\$160.25
909 0600 109 05	Five Year Maintenance	\$267.10
900 0650 101	Poly Edge E-EM, 22-line Expansion Module, 5" LCD	\$313.45
909 0650 101 03	Three Year Maintenance	\$107.50
909 0650 101 05	Five Year Warranty	\$179.15
Poly Edge Accessories		
900 0500 169	Poly Edge E100-450 CCX 350 EM60 PSU 5V/3A United States / Canada English	\$38.40
900 0650 100	EDGE E300 / 320 / 350 WALL MOUNT BRACKET	\$43.20
900 0650 102	Poly Edge E100/220 Wall Mount Bracket	\$32.35
Poly Edge (TAA Compliant)		
900 0600 001 TAA	Poly Edge E100, 2-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$166.25
909 0600 001 TAA 03	Three Year Maintenance	\$74.80
909 0600 001 TAA 05	Five Year Warranty	\$124.70
900 0600 002 TAA	Poly Edge E220, 4-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, GSA/TAA Compliant	\$175.00
909 0600 002 TAA 03	Three Year Maintenance	\$78.75
909 0600 002 TAA 05	Five Year Warranty	\$131.25
900 0600 103 TAA	Poly Edge E300, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$240.60
909 0600 103 TAA 03	Three Year Maintenance	\$108.30
909 0600 103 TAA 05	Five Year Warranty	\$180.50
900 0600 104 TAA	Poly Edge E320, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, GSA/TAA Compliant	\$262.80
909 0600 104 TAA 03	Three Year Maintenance	\$118.10
909 0600 104 TTA 05	Five Year Warranty	\$196.88
900 0600 105 TAA	Poly Edge E350, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi, GSA/TAA Compliant	\$284.45
909 0600 105 TAA 03	Three Year Warranty	\$128.00
909 0600 105 TTA 05	Five Year Warranty	\$213.29
900 0600 106 TAA	Poly Edge E400, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$297.50
909 0600 106 TAA 03	Three Year Maintenance	\$133.90
909 0600 106 TAA 05	Five Year Warranty	\$223.15





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900 0600 107 TAA	Poly Edge E450, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi, GSA/TAA Compliant	\$381.00
909 0600 107 TAA 03	Three Year Maintenance	\$171.30
909 0600 107 TAA 05	Five Year Warranty	\$285.45
900 0600 108 TAA	Poly Edge E500, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$345.80
909 0600 108 TAA 03	Three Year Maintenance	\$155.55
909 0600 108 TAA 05	Five Year Warranty	\$259.25
900 0600 109 TAA	Poly Edge E550, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi, GSA/TAA Compliant	\$411.21
909 0600 109 TAA 03	Three Year Maintenance	\$185.05
909 0600 109 TAA 05	Five Year Warranty	\$308.44
900 0650 101 TAA	Poly Edge E-EM, 22-line Expansion Module, 5" LCD, GSA/TAA Compliant	\$284.35
909 0650 101 TAA 03	Three Year Maintenance	\$128.00
909 0650 101 TAA 05	Five Year Maintenance	\$213.25
Conference Phones		
900 0500 400	Poly Trio C60 IP conference phone with built-in Wi-Fi, Bluetooth and DECT (for future use) for NORTH AMERICA. PoE. Includes 7.6m/25ft Ethernet cable and Setup Sheet. POWER KIT NOT INCLUDED.	\$787.83
909 0500 400 03	Three Year Maintenance	\$354.35
909 0500 400 05	Five Year Warranty	\$591.00
Conference Phones (TAA Compliant Manufacture)		
900 0500 166	Poly Trio C60 IP conference phone with built-in Wi-Fi, Bluetooth and DECT (for future use) for NORTH AMERICA. PoE. Includes 7.6m/25ft Ethernet cable and Setup Sheet. Made in TAA compliant country. POWER KIT NOT INCLUDED.	\$892.50
909 0500 166 03	Three Year Maintenance	\$416.23
900 0500 166 05	Five Year Maintenance	\$693.73
Poly Rove Wireless		
900 0500 470	Poly Rove 30 DECT Phone Handset w/Charging Cradle **Supported in OpEasy Release 25.2 – April 2025**	\$249.35
909 0500 470 03	Three Year Maintenance	\$112.20
909 0500 470 05	Five Year Maintenance	\$187.00
900 0500 471	Poly Rove 20 DECT Phone Handset w/Charging Cradle **Supported in OpEasy Release 25.2 – April 2025**	\$124.25
909 0500 471 03	Three Year Maintenance	\$56.00
909 0500 471 05	Five Year Maintenance	\$93.15
900 0500 472	Poly Rove Single/Dual Cell DECT 1920-1930 MHz B2 Base Station **Supported in OpEasy Release 25.2 – April 2025**	\$266.85
909 0500 472 03	Three Year Maintenance	\$120.10
909 0500 472 05	Five Year Maintenance	\$200.15
Session Border Controllers & Licensing		
Mediant 4000 DP		
900 0112 170	Mediant 4000 DP Enterprise Session Border Controller (ESBC) - 100 SIP sessions, scalable to 1000 sessions. 500 Registrations. Dual PS.	\$6,319.00
909 0112 170 01	One Year Maintenance	\$1,924.00
909 0112 170 03	Three Year Maintenance	\$3,475.00
909 0112 170 05	Five Year Maintenance	\$5,277.00
900 0112 171	Mediant 4000 DP Software Upgrade for 25 SBC Sessions	\$403.75
909 0112 171 01	One Year Maintenance	\$196.00
909 0112 171 03	Three Year Maintenance	\$251.00
909 0112 171 05	Five Year Maintenance	\$380.75





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900 0112 172	Mediant 4000 DP Software Upgrade for 100 SBC Registrations	\$61.65
909 0112 172 01	One Year Maintenance	\$18.50
909 0112 172 03	Three Year Maintenance	\$33.90
909 0112 172 05	Five Year Maintenance	\$58.15
Mediant 800 MSBR		
900 0112 131	Mediant 800 MSBR with 4 FXO Voice Interfaces, 2 PR GE	\$1,389.50
909 0112 131 01	One Year Maintenance	\$421.85
909 0112 131 03	Three Year Maintenance	\$863.00
909 0112 131 05	Five Year Maintenance	\$1,310.25
900 0112 132	Mediant 800 MSBR with 4 FXO and 4 FXS Voice Interfaces, 2 PR GE	\$1,460.00
909 0112 132 01	One Year Maintenance	\$437.90
909 0112 132 03	Three Year Maintenance	\$906.40
909 0112 132 05	Five Year Maintenance	\$1,377.00
M800 Licensing		
900 0112 140	Mediant 800 software license for initial or additional 5 E-SBC sessions	\$422.00
909 0112 140 01	One Year Maintenance	\$92.85
909 0112 140 03	Three Year Maintenance	\$262.00
909 0112 140 05	Five Year Maintenance	\$398.00
900 0112 141	Mediant 800 software license for initial or additional 25 E-SBC sessions	\$1,875.00
909 0112 141 01	One Year Maintenance	\$412.50
909 0112 141 03	Three Year Maintenance	\$1,165.00
909 0112 141 05	Five Year Maintenance	\$1,768.25
900 0112 142	Mediant 800 software license for initial or additional 50 E-SBC sessions	\$3,469.00
909 0112 142 01	One Year Maintenance	\$763.15
909 0112 142 03	Three Year Maintenance	\$2,155.00
909 0112 142 05	Five Year Maintenance	\$3,272.00
900 0112 145	Mediant 800 software license for enabling 50 SIP registrations on E-SBC	\$94.00
909 0112 145 01	One Year Maintenance	\$20.65
909 0112 145 03	Three Year Maintenance	\$58.25
909 0112 145 05	Five Year Maintenance	\$88.50
Mediant 800 ESBC		
900 0112 200	Mediant 800 ESBC with survivability - with 5 SIP sessions /50 survivable registrations, 6 PR GE/FE	\$853.88
909 0112 200 01	One Year Maintenance	\$256.20
909 0112 200 03	Three Year Maintenance	\$530.30
909 0112 200 05	Five Year Maintenance	\$805.25
900 0112 204	Mediant 800 ESBC with survivability - with 50 SIP sessions/400 survivable registrations, 6 PR GE/FE	\$3,707.13
909 0112 204 01	One Year Maintenance	\$1,112.10
909 0112 204 03	Three Year Maintenance	\$2,303.00
909 0112 204 05	Five Year Maintenance	\$3,496.00
900 0112 232	Mediant 800 with 4 FXO and 4 FXS Voice Interfaces, 2 PR GE	\$1,254.00
909 0112 232 01	One Year Maintenance	\$376.00
909 0112 232 03	Three Year Maintenance	\$778.35
909 0112 232 05	Five Year Maintenance	\$1,182.00
900 0112 235	Mediant 800 with 1 E1/T1 and 4 FXS Voice Interfaces, 2 PR GE	\$2,200.00
909 0112 235 01	One Year Maintenance	\$660.00
909 0112 235 03	Three Year Maintenance	\$1,366.00





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909 0112 235 05	Five Year Maintenance	\$2,074.00
900 0112 236	Mediant 800 with 2 E1/T1 and 4 FXS Voice Interfaces, 2 PR GE	\$2,995.00
909 0112 235 03	One Year Maintenance	\$898.25
909 0112 236 03	Three Year Maintenance	\$1,860.00
909 0112 236 05	Five Year Maintenance	\$2,824.00
900 0112 237	Mediant 800 with 1 E1/T1 Voice Interface, 2 PR GE/FE	\$2,078.00
909 0112 237 01	One Year Maintenance	\$623.30
909 0112 237 03	Three Year Maintenance	\$1,291.00
909 0112 237 05	Five Year Maintenance	\$1,960.00
Mediant 500 MSBR		
900 0111 552	Mediant 500L MSBR with 4 FXS + 4 FXO Voice Interfaces, 1000Base-T WAN, 10 SIP Session, 50 Registrations	\$1,013.00
909 0111 552 01	One Year Maintenance	\$248.55
909 0111 552 03	Three Year Maintenance	\$374.20
909 0111 552 05	Five Year Maintenance	\$568.20
900 0111 560	M500 Licensing, 5 ESBC Sessions	\$281.25
909 0111 560 01	One Year Maintenance	\$61.90
909 0111 560 03	Three Year Maintenance	\$174.70
909 0111 560 05	Five Year Maintenance	\$265.25
M500		
900 0111 571	Mediant 500 Licensing, 50 Registrations (MSBR)	\$93.75
909 0111 571 01	One Year Maintenance	\$20.65
909 0111 571 03	Three Year Maintenance	\$58.25
909 0111 571 05	Five Year Maintenance	\$88.45
900 0111 580	Mediant 500 single E1/T1 voice interface, 4 GE ports, a single AC power supply (MoQ: 50 Units)	\$2,132.00
909 0111 580 01	One Year Maintenance	\$474.40
909 0111 580 03	Three Year Maintenance	\$736.70
909 0111 580 05	Five Year Maintenance	\$1,119.00
TAA Compliant ESBCs		
900 0111 575 TAA	M500L, MSBR - 4 FXS, integrated 4G/LTE Modem, Cellular WAN Software License, TAA Compliant	\$1,256.25
909 0111 575 01	One Year Maintenance	\$189.70
909 0111 575 03	Three Year Maintenance	\$400.00
909 0111 575 05	Five Year Maintenance	\$604.35
900 0112 301 TAA	Mediant 9000 chassis with dual AC power supply with 12 networking 1000Base-T GE copper interfaces. NEBS certified. TAA Compliant	\$21,200.00
909 0112 301 01	One Year Maintenance	\$4,537.50
909 0112 301 03	Three Year Maintenance	\$12,808.50
909 0112 301 05	Five Year Maintenance	\$19,450.00
Analog and Digital Gateways		
Analog Gateways		
900 0110 602R	MP504 analog VoIP gateway with 4 FXS Voice Interfaces, RTCP-XR Reports	\$306.25
909 0110 602R 01	One Year Maintenance	\$52.10
909 0110 602R 03	Three Year Maintenance	\$137.85
909 0110 602R 05	Five Year Maintenance	\$208.25
900 0111 578R	MP508 analog VoIP gateway with 8 FXS Voice Interfaces, RTCP-XR Reports	\$538.00
909 0111 578R 01	One Year Maintenance	\$91.40





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909 0111 578R 03	Three Year Maintenance	\$241.90
909 0111 578R 05	Five Year Maintenance	\$365.50
900 0111 602R	MP508 analog VoIP gateway with 4 FXS & 4 FXO Voice Interfaces, RTCP-XR Reports	\$919.49
909 0111 602R 01	One Year Maintenance	\$167.65
909 0111 602R 03	Three Year Maintenance	\$452.60
909 0111 602R 05	Five Year Maintenance	\$688.00
900 0111 004R	MP524 analog VoIP gateway with 24 FXS Voice Interfaces, RTCP-XR Reports	\$1,357.00
909 0111 004R 01	One Year Maintenance	\$230.60
909 0111 004R 03	Three Year Maintenance	\$610.35
909 0111 004R 05	Five Year Maintenance	\$922.25
900 0120 100R	VoIP Gateway (MP-1288) High density analog gateway with 72 FXS ports and dual AC power supply, with RTCP-XR Reports, (APPLIANCE)	\$7,084.00
909 0120 100R 01	One Year Maintenance	\$1,275.15
909 0120 100R 03	Three Year Maintenance	\$3,442.85
909 0120 100R 05	Five Year Maintenance	\$5,228.00
900 0120 101R	VoIP Gateway (MP-1288) High density analog gateway with 144 FXS ports and dual AC power supply, with RTCP-XR Reports, (APPLIANCE)	\$11,339.00
909 0120 101R 01	One Year Maintenance	\$2,041.00
909 0120 101R 03	Three Year Maintenance	\$7,423.00
909 0120 101R 05	Five Year Maintenance	\$8,368.00
900 0120 102R	VoIP Gateway (MP-1288) High density analog gateway with 216 FXS ports and dual AC power supply, with RTCP-XR Reports	\$16,848.00
909 0120 102R 01	One Year Maintenance	\$3,475.00
909 0120 102R 03	Three Year Maintenance	\$10,463.00
909 0120 102R 05	Five Year Maintenance	\$15,888.00
900 0120 103R	VoIP Gateway (MP-1288) High density analog gateway with 288 FXS ports and dual AC power supply, with RTCP-XR Reports	\$20,764.00
909 0120 103R 01	One Year Maintenance	\$4,283.00
909 0120 103R 03	Three Year Maintenance	\$12,895.00
909 0120 103R 05	Five Year Maintenance	\$19,581.00
PRI Gateways		
900 0111 001	VoIP Network Gateway, 1 E1/T1, SIP pkg w/Dual PS M1K	\$4,371.00
909 0111 001 01	One Year Maintenance	\$902.00
909 0111 001 03	Three Year Maintenance	\$2,715.00
909 0111 001 05	Five Year Maintenance	\$4,122.00
900 0111 002	VoIP Network Gateway, 2 E1/T1, SIP pkg w/Dual PS M1K	\$5,863.00
909 0111 002 01	One Year Maintenance	\$1,210.00
909 0111 002 03	Three Year Maintenance	\$3,650.00
909 0111 002 05	Five Year Maintenance	\$5,529.00
TAA Compliant VoIP Gateways		
900 0110 602R TAA	MediaPack 504 analog VoIP gateway with 4 FXS Voice Interfaces, TAA Compliant	\$506.25
909 0110 602 01	One Year Maintenance	\$108.55
909 0110 602 03	Three Year Maintenance	\$293.10
909 0110 602 05	Five Year Maintenance	\$445.25
900 0111 578R TAA	MediaPack 508 analog VoIP gateway with 8 FXS Voice Interfaces, TAA Compliant	\$825.00
909 0111 578 01	One Year Maintenance	\$136.15





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909 0111 578 03	Three Year Maintenance	\$367.55
909 0111 578 05	Five Year Maintenance	\$558.25
900 0111 602R TAA	MediaPack 508 analog VoIP gateway with 4 FXS & 4 FXO Voice Interfaces, TAA Compliant	\$1,166.00
909 0111 602R TAA 01	One Year Maintenance	\$209.75
909 0111 602R TAA 03	Three Year Maintenance	\$566.35
909 0111 602R TAA 05	Five Year Maintenance	\$860.00
900 0111 004R TAA	MediaPack 524 analog VoIP gateway with 24 FXS Voice Interfaces, TAA Compliant	\$1,688.00
909 0111 004R TAA 01	One Year Maintenance	\$286.90
909 0111 004R TAA 03	Three Year Maintenance	\$759.40
909 0111 004R TAA 05	Five Year Maintenance	\$1,148.00
900 0120 100R TAA	MediaPack 1288 high-density analog VoIP gateway with 72 FXS ports, TAA Compliant	\$7,888.00
909 0120 100R 01	One Year Maintenance	\$1,276.00
909 0120 100R 03	Three Year Maintenance	\$3,443.00
909 0120 100R 05	Five Year Maintenance	\$5,228.00
900 0120 101R TAA	MediaPack 1288 high-density analog VoIP gateway with 144 FXS ports, TAA Compliant	\$11,532.00
909 0120 101R 01	One Year Maintenance	\$2,041.00
909 0120 101R 03	Three Year Maintenance	\$7,424.00
909 0120 101R 05	Five Year Maintenance	\$8,368.00
900 0110 222 TAA	VoIP Network Gateway, 2 E1/T1, SIP pkg w/Dual PS M1K-1PRI, RTCP-XR, TAA Compliant	\$6,544.00
909 0110 222 01	One Year Maintenance	\$1,113.00
909 0110 222 03	Three Year Maintenance	\$2,945.00
909 0110 222 05	Five Year Maintenance	\$4,450.00
900 0110 220 TAA	TAA Compliant, Mediant 1000B base chassis with dual AC power supplies.	\$2,282.00
909 0110 220 TAA 01	One Year Maintenance	\$387.85
909 0110 220 TAA 03	Three Year Maintenance	\$1,026.60
909 0110 220 TAA 05	Five Year Maintenance	\$1,551.25
900 0110 221 TAA	TAA Compliant Digital Voice Module with 2 E1/T1 Interfaces	\$4,263.00
909 0110 221 TAA 01	One Year Maintenance	\$724.65
909 0110 221 TAA 03	Three Year Maintenance	\$1,919.00
909 0110 221 TAA 05	Five Year Maintenance	\$2,899.00
Grandstream ATA's		
900 0112 520	Grandstream HT802v2 2 Port ATA	\$56.50
901 0112 520 01	One Year Maintenance	\$9.40
901 0112 520 03	Three Year Maintenance	\$25.45
901 0112 520 05	Five Year Maintenance	\$42.40
900 0112 521	Grandstream HT812v2 2 Port ATA w/Gigabit NAT Router	\$67.25
901 0112 521 01	One Year Maintenance	\$10.80
901 0112 521 01	Three Year Maintenance	\$30.25
901 0112 521 05	Five Year Maintenance	\$50.35
900 0112 522	Grandstream HT814v2 4 Port ATA w/Gigabit NAT Router	\$109.50
901 0112 522 01	One Year Maintenance	\$17.90
901 0112 522 03	Three Year Maintenance	\$49.31
901 0112 522 05	Five Year Maintenance	\$82.15
900 0112 523	Grandstream HT818v2 8 Port ATA w/Gigabit NAT Router	\$170.65





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901 0112 523 01	One Year Maintenance	\$30.00
901 0112 523 03	Three Year Maintenance	\$76.80
901 0112 523 05	Five Year Maintenance	\$128.00
Routers		
900 0111 600	M500Li Router - 8 FXS Ports, 4G/LTE Cellular License	\$1,113.00
909 0111 600 01	One Year Maintenance	\$272.70
909 0111 600 03	Three Year Maintenance	\$501.00
909 0111 600 05	Five Year Maintenance	\$756.75
900 0111 575	M500Li Router - 4 FXS Ports, 4G/LTE Cellular License	\$888.75
909 0111 575 01	One Year Maintenance	\$189.70
909 0111 575 03	Three Year Maintenance	\$400.00
909 0111 575 05	Five Year Maintenance	\$604.35
900 0112 205	M800C with 1 PRI, 4FXS and LTE support, Mediant 800 MSBR 3G/4G USB Cellular WAN Software License	\$3,588.00
909 0112 205 01	One Year Maintenance	\$779.25
909 0112 205 03	Three Year Maintenance	\$2,104.00
909 0112 205 05	Five Year Maintenance	\$3,195.00
900 0112 500	Digi EX12 Router, PoE Ready/AC, Dual SIP, Surelink Persistent Mobile Network Connection	\$406.25
909 0112 500 01	One Year Maintenance	\$85.35
909 0112 500 03	Three Year Maintenance	\$182.85
909 0112 500 05	Five Year Maintenance	\$276.25
900 0112 508	EX12 Passive POE Injector 10/100, green box, nongigabit. Min Order Qty is 5 units per order.	\$21.25
900 0112 510	Digi IX40-05 (5G),DRM, 360 Support, Bundle	\$1,437.50
909 0112 510 01	One Year Maintenance	\$301.90
909 0112 510 03	Three Year Maintenance	\$646.90
909 0112 510 05	Five Year Maintenance	\$978.00
UPS - Meets Federal Requirements		
900 0260 805	APC BR1500G Tower UPS with Battery Monitoring, AutoVR, Hot-Sawp Bat, USB (Run-Times may vary)	\$301.50
900 0260 806	APC BR1500G Tower UPS with Battery Monitoring, AutoVR, Hot-Sawp Bat, USB, Plus external Battery for extended run-time (Run-Times may vary)	\$514.05
UPS - Common Retail		
900 0260 807	APC BX1500M Tower UPS with Battery Monitoring, AutoVR, Hot-Swap Bat, USB (Run-Times may vary, see caveat)	\$286.00
900 0260 808	APC BR700G Tower UPS, AutoVR Battery Monitoring, Hot-Swap Bat, USB (Run-Times may vary, see caveat)	\$222.65
APC Lithium-Ion Uninterrupted Power Supply		
900 0260 820	APOnC Smart-UPS 500VA Lithium-Ion, 5-Yr SmartConnect Subscription, 1 U Rackmount	\$650.00
ANTENNA OPTIONS		
900 0260 825	Omni-Directional 2X2 MIMO LTE/5G Antenna; 410 MHz –3800 MHz, 6.2 dBi. White, 16' Cabling With SMA-Male Connectors. L-Bracket and U-Bolt Kit Included.	\$460.25
900 0260 928	X-Polarised High Gain Directional 2x2 MIMO LTE/5G Antenna; 618 - 3800 MHz, 11 dBi. IP65, White, Direct N-Female Connectors. Wall/Pole Mounting Bracket Included.	\$237.50
900 0260 929	LMR400 50ft RF Cable, N-Male/N-Male Cable Assembly (Qty 2 required)	\$146.50
900 0260 826	SMA female to N female bulkhead adapter (Qty 2 required)	\$21.65
900 0260 827	RG58 2 Ft. RF Cable, N-Female/SMA-Male. (Qty 2 required)	\$43.75





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Table 3: Monthly Recurring Charges HVS Licenses and Services (60 Months)

Description	Monthly Unit Price
HVS Licenses & Services	
Standard Licenses	\$9.50
Premium Licenses	\$10.50
Managed Service, SIP Business Trunk Group, (Per Concurrent Call Path/Per Month) SIP trunking only - no HVS PBX Service	\$8.40
Managed Service, Business Trunk User, Monthly Recurring (Per Instance/Per Month)	\$5.20
Managed Service, Basic Trunk User, Monthly Recurring (Per User/Per Month). To be used in conjunction with 901 0010 037	\$0.15
Advanced E911	\$0.58
HVS Encryption	\$1.68
HVS Managed Service, Call Accounting, Monthly Recurring (Per User/Per Month)	\$0.40
MS Teams Native Integration Service with Premium feature Package(Per User/Per Month, requires MS Phone System license or E5)	\$11.60
MS Teams Automated Call Distribution Add-On, per user, per month	\$1.45
Managed Service, Call Accounting, Monthly Recurring (Per User/Per Month)	\$0.36
Voicemail Transcription Service (Per User/Per Month)	\$0.85
Subscriber, Single Sign On, Monthly Recurring (Per User/Per Month)	\$0.40
Electronic Fax Service - Combined total 100 inbound/outbound pages transmitted (Per Enterprise/Per Month)	\$7.40
Electronic Fax Service - MS Teams Integration (Per User/Per Month)	\$4.24
Electronic Fax Service - Toll DID's (Per Enterprise/Per Month) Custom	\$1.95
Electronic Fax Service - Toll Free DID's (Per Enterprise/Per Month)	\$3.85
Managed Service, Call-Recording, Monthly Recurring (Per User/Per Month)	\$11.00
Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 1 GB Per LTE SIM, Per Site, Monthly Recurring Charge	\$30.00
Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 500 MB Per LTE SIM, Per Site, Monthly Recurring Charge	\$18.60
Clearspan PING Client, Standard Subscription, per user, per month	\$2.40
Managed Individual CPE Components for Analog and POTS Replacement	
Managed LTE CPE WAN Router	\$18.05
Managed LTE CPE WAN Router more than 24 ports	\$36.55
Managed PRI Service with 4 analog Ports	\$111.37
HVS Managed CPE-M500	\$45.00
HVS Managed CPE 2 Port ATA	\$6.53
Managed CPE-MP504/4 Port	\$12.61
Managed CPE-MP508/8 Port	\$22.50
Managed CPE-MP124/24 Ports	\$62.81
VoIP Gateway (MP-1288) High density analog gateway with 72 FXS ports and dual AC power supply, with RTCP-XR Reports	\$221.09
VoIP Gateway (MP-1288) High density analog gateway with 144 FXS ports and dual AC power supply, with RTCP-XR Reports	\$357.55
VoIP Gateway (MP-1288) High density analog gateway with 216 FXS ports and dual AC power supply, with RTCP-XR Reports	\$539.09
VoIP Gateway (MP-1288) High density analog gateway with 288 FXS ports and dual AC power supply, with RTCP-XR Reports	\$598.68
APC Smart-UPS 500VA Lithium-Ion, 5-Yr SmartConnect Subscription, 1 U Rackmount	\$16.42
Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 100 MB Per LTE SIM, Per Site, Monthly Recurring Charge	\$12.87





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Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 250 MB Per LTE SIM, Per Site, Monthly Recurring Charge	\$17.16
Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 500 MB Per LTE SIM, Per Site, Monthly Recurring Charge	\$18.59
Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 750 MB Per LTE SIM, Per Site, Monthly Recurring Charge	\$25.74
Managed LTE - Includes: SIM Card, Pooled Data Plan available across all Customer Sites, Monitoring, Management, and networking plus security features. 24 Month Subscription Commitment Required - 1 GB Per LTE SIM, Per Site, Monthly Recurring Charge	\$27.17
Adding additional Data Plan capability billed in increments of 1GB, one-time charge	\$21.45
Managed LTE - Dedicated FXS Channel Monitoring - Monthly Recurring Charge	\$0.36
Basic Monitoring, Customer Provided SIM, monthly recurring	\$3.21
Subscriber, Single Sign On, Monthly Recurring (Per User/Per Month)	\$0.40
Voicemail Transcription Service (Per User/Per Month)	\$0.88
X-Polarized Omni-Directional Antenna, 2X2 MIMO, 3 dBi 16' 4" cabling with SMA-Male connectors, pole/wall bracket and window mounting included, white	\$6.36

Table 4: Monthly Recurring Charges Equipment Rentals (60 months)

Description	Monthly Unit Price
Equipment Rentals 60 Months	
Mitel 6900 SIP Phones	
Mitel 6905 IP Phone	\$4.31
Mitel 6910 IP Phone	\$5.76
Mitel 6915 IP Phone	\$7.67
Mitel 6920w IP Phone	\$11.10
Mitel 6930w IP Phone	\$14.41
Mitel 6940w IP Phone	\$19.76
Mitel M695 Expansion Module (Colour LCD), Charcoal	\$7.47
Mitel Accessories	
Mitel WLAN Adapter (NA)	\$19.56
Mitel NA Power Adapter, WLAN Connector	\$0.46
Mitel 6900/6800 Wall Mount Kit 10Pk	\$15.91
Mitel AC Adapter North America	\$1.33
Poly Edge	
Poly Edge E100, 2-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$7.21
Poly Edge E220, 4-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth	\$7.63
Poly Edge E300, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$11.13
Poly Edge E320, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth	\$12.13
Poly Edge E350, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi	\$13.09
Poly Edge E400, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$13.54
Poly Edge E450, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi	\$17.11
Poly Edge E500, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE	\$15.77
Poly Edge E550, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi	\$18.50
Poly Edge E-EM, 22-line Expansion Module, 5" LCD	\$11.33
Poly Edge Accessories	
Poly Edge E100-450 CCX 350 EM60 PSU 5V/3A United States / Canada English	\$1.29
EDGE E300 / 320 / 350 WALL MOUNT BRACKET	\$1.74





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Poly Edge E100/220 Wall Mount Bracket	\$1.30
Poly Edge (TAA Compliant)	\$0.00
Poly Edge E100, 2-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$6.70
Poly Edge E220, 4-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, GSA/TAA Compliant	\$7.04
Poly Edge E300, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$9.69
Poly Edge E320, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, GSA/TAA Compliant	\$10.57
Poly Edge E350, 8-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi, GSA/TAA Compliant	\$11.46
Poly Edge E400, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$11.97
Poly Edge E450, 8+6-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi, GSA/TAA Compliant	\$15.33
Poly Edge E500, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, GSA/TAA Compliant	\$13.93
Poly Edge E550, 12-line Desktop Business IP Phone, dual Gig Ethernet ports, PoE, Bluetooth, Wi-Fi, GSA/TAA Compliant	\$16.57
Poly Edge E-EM, 22-line Expansion Module, 5" LCD, GSA/TAA Compliant	\$11.46
Conference Phones	
Poly Trio C60 IP conference phone with built-in Wi-Fi, Bluetooth and DECT (for future use) for NORTH AMERICA. PoE. Includes 7.6m/25ft Ethernet cable and Setup Sheet. POWER KIT NOT INCLUDED.	\$31.73
Conference Phones (TAA Compliant Manufacture)	
Poly Trio C60 IP conference phone with built-in Wi-Fi, Bluetooth and DECT (for future use) for NORTH AMERICA. PoE. Includes 7.6m/25ft Ethernet cable and Setup Sheet. Made in TAA compliant country. POWER KIT NOT INCLUDED.	\$35.96
Poly Rove Wireless	
Poly Rove 30 DECT Phone Handset w/Charging Cradle	\$10.04
Poly Rove 20 DECT Phone Handset w/Charging Cradle	\$5.00
Poly Rove Single/Dual Cell DECT 1920-1930 MHz B2 Base Station	\$10.74
POTS Replacement Options (LTE Failover and UPS)	
Routers for LTE failover	
M500Li Router - 8 FXS Ports, 4G/LTE Cellular License	\$45.38
M500Li Router - 4 FXS Ports, 4G/LTE Cellular License	\$36.03
M800C with 1 PRI, 4FXS and LTE support, Mediant 800 MSBR 3G/4G USB Cellular WAN Software License	\$111.25
Digi EX12 Router, PoE Ready/AC, Dual SIP, Surelink Persistent Mobile Network Connection	\$23.11
EX12 Passive POE Injector 10/100, green box, nongigabit. Min Order Qty is 5 units per order.	\$2.17
Digi IX40-05 (5G),DRM, 360 Support, Bundle	\$36.51
UPS - Meets Federal Requirements	
APC BR1500G Tower UPS with Battery Monitoring, AutoVR, Hot-Sawp Bat, USB (Run-Times may vary)	\$13.07
APC BR1500G Tower UPS with Battery Monitoring, AutoVR, Hot-Sawp Bat, USB, Plus external Battery for extended run-time (Run-Times may vary)	\$22.36
UPS - Common Retail	
APC BX1500M Tower UPS with Battery Monitoring, AutoVR, Hot-Swap Bat, USB (Run-Times may vary, see caveat)	\$12.17
APC BR700G Tower UPS, AutoVR Battery Monitoring, Hot-Swap Bat, USB (Run-Times may vary, see caveat)	\$8.10
APC Lithium-Ion Uninterrupted Power Supply	
APC Smart-UPS 500VA Lithium-Ion, 5-Yr SmartConnect Subscription, 1 U Rackmount	\$16.40
ANTENNA OPTIONS	
Omni-Directional 2X2 MIMO LTE/5G Antenna; 410 MHz –3800 MHz, 6.2 dBi. White, 16' Cabling With SMA-Male Connectors. L-Bracket and U-Bolt Kit Included.	\$13.77
X-Polarised High Gain Directional 2x2 MIMO LTE/5G Antenna; 618 - 3800 MHz, 11 dBi. IP65, White, Direct N-Female Connectors. Wall/Pole Mounting Bracket Included.	\$7.11
LMR400 50ft RF Cable, N-Male/N-Male Cable Assembly (Qty 2 required)	\$4.39
SMA female to N female bulkhead adapter (Qty 2 required)	\$0.64





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RG58 2 Ft. RF Cable, N-Female/SMA-Male. (Qty 2 required)	\$1.31
Session Border Controllers & Licensing	
Mediant 4000 DP	
Mediant 4000 DP Enterprise Session Border Controller (ESBC) - 100 SIP sessions, scalable to 1000 sessions. 500 Registrations. Dual PS.	\$266.90
Mediant 4000 DP Software Upgrade for 25 SBC Sessions	\$18.06
Mediant 4000 DP Software Upgrade for 100 SBC Registrations	\$2.76
Mediant 800 MSBR	\$0.00
Mediant 800 MSBR with 4 FXO Voice Interfaces, 2 PR GE	\$62.14
Mediant 800 MSBR with 4 FXO and 4 FXS Voice Interfaces, 2 PR GE	\$65.28
M800 Licensing	
Mediant 800 software license for initial or additional 5 E-SBC sessions	\$18.87
Mediant 800 software license for initial or additional 25 E-SBC sessions	\$83.85
Mediant 800 software license for initial or additional 50 E-SBC sessions	\$155.14
Mediant 800 software license for enabling 50 SIP registrations on E-SBC	\$4.20
Mediant 800 ESBC	
Mediant 800 ESBC with survivability - with 5 SIP sessions /50 survivable registrations, 6 PR GE/FE	\$38.18
Mediant 800 ESBC with survivability - with 50 SIP sessions/400 survivable registrations, 6 PR GE/FE	\$165.79
Mediant 800 with 4 FXO and 4 FXS Voice Interfaces, 2 PR GE	\$56.05
Mediant 800 with 1 E1/T1 and 4 FXS Voice Interfaces, 2 PR GE	\$98.37
Mediant 800 with 2 E1/T1 and 4 FXS Voice Interfaces, 2 PR GE	\$133.91
Mediant 800 with 1 E1/T1 Voice Interface, 2 PR GE/FE	\$92.92
Mediant 500 MSBR	
Mediant 500L MSBR with 4 FXS + 4 FXO Voice Interfaces, 1000Base-T WAN , 10 SIP Session, 50 Registrations	\$40.20
M500 Licensing, 5 ESBC Sessions	\$12.59
Mediant 500 Licensing, 50 Registrations (MSBR)	\$4.20
M500	
Mediant 500 single E1/T1 voice interface, 4 GE ports, a single AC power supply (MoQ: 50 Units)	\$77.25
TAA Compliant ESBCs	\$0.00
M500L, MSBR - 4 FXS, integrated 4G/LTE Modem, Cellular WAN Software License, TAA Compliant	\$46.81
Mediant 9000 chassis with dual AC power supply with 12 networking 1000Base-T GE copper interfaces. NEBS certified. TAA Compliant	\$935.68
Analog and Digital Gateways	
Analog Gateways	
MP504 analog VoIP gateway with 4 FXS Voice Interfaces, RTCP-XR Reports	\$12.60
MP508 analog VoIP gateway with 8 FXS Voice Interfaces, RTCP-XR Reports	\$22.48
MP508 analog VoIP gateway with 4 FXS & 4 FXO Voice Interfaces, RTCP-XR Reports	\$44.65
MP524 analog VoIP gateway with 24 FXS Voice Interfaces, RTCP-XR Reports	\$52.45
VoIP Gateway (MP-1288) High density analog gateway with 72 FXS ports and dual AC power supply, with RTCP-XR Reports, (APPLIANCE)	\$220.86
VoIP Gateway (MP-1288) High density analog gateway with 144 FXS ports and dual AC power supply, with RTCP-XR Reports, (APPLIANCE)	\$357.18
VoIP Gateway (MP-1288) High density analog gateway with 216 FXS ports and dual AC power supply, with RTCP-XR Reports	\$492.86
VoIP Gateway (MP-1288) High density analog gateway with 288 FXS ports and dual AC power supply, with RTCP-XR Reports	\$598.06
PRI Gateways	
VoIP Network Gateway, 1 E1/T1, SIP pkg w/Dual PS M1K	\$195.49
VoIP Network Gateway, 2 E1/T1, SIP pkg w/Dual PS M1K	\$262.22
TAA Compliant VoIP Gateways	





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MediaPack 504 analog VoIP gateway with 4 FXS Voice Interfaces, TAA Compliant	\$21.90
MediaPack 508 analog VoIP gateway with 8 FXS Voice Interfaces, TAA Compliant	\$38.18
MediaPack 508 analog VoIP gateway with 4 FXS & 4 FXO Voice Interfaces, TAA Compliant	\$55.90
MediaPack 524 analog VoIP gateway with 24 FXS Voice Interfaces, TAA Compliant	\$65.28
MediaPack 1288 high-density analog VoIP gateway with 72 FXS ports, TAA Compliant	\$301.90
MediaPack 1288 high-density analog VoIP gateway with 144 FXS ports, TAA Compliant	\$458.05
VoIP Network Gateway, 2 E1/T1, SIP pkg w/Dual PS M1K-1PRI, RTCP-XR, TAA Compliant	\$289.81
TAA Compliant, Mediant 1000B base chassis with dual AC power supplies.	\$98.37
TAA Compliant Digital Voice Module with 2 E1/T1 Interfaces	\$195.49
Grandstream ATA's	
Grandstream HT802v2 2 Port ATA	\$3.07
Grandstream HT812v2 2 Port ATA w/Gigabit NAT Router	\$3.66
Grandstream HT814v2 4 Port ATA w/Gigabit NAT Router	\$5.96
Grandstream HT818v2 8 Port ATA w/Gigabit NAT Router	\$9.23

Regulatory Fees

- Federal Universal Service Fund (FUSF) surcharge
- State Universal Service Fund fees, where applicable
- 911 / E911 fees
- Telecommunications Relay Service (TRS) fees
- Local Number Portability (LNP) charges
- Numbering administration charges
- State and local telecom taxes
- Regulatory cost recovery or administrative surcharges

5.5 HVS POTS Replacement Service (PRS)

Description

PRS, or POTS Replacement Service, is a solution provided by AT&T Hosted Voice Service (HVS) that simplifies the process of migrating analog phone and specialty data lines to cloud IP services. It supports higher density requirements, with industry-leading gateways that cater to sites with 2 to 16 ports. The service combines a gateway router and battery backup in a single device, ensuring added simplicity and reliability. Customers can choose between a wired primary connection with LTE backup or a 5G primary connection with LTE backup, allowing them to retire legacy circuits while preserving critical analog services. This approach helps businesses modernize their voice infrastructure while maintaining essential analog-dependent services.

How it Works

Analog POTS lines serve many different applications and are connected to a variety of legacy equipment inclusive of legacy PBX / Key Systems for voice communications, security alarms, fax machines, gate systems, emergency call boxes, fire panels just to name a few. While many



legacy devices are capable of supporting VoIP connectivity natively some are not. The HVS POTS Replacement Service functions as an integration point between the legacy devices not capable of VoIP and IP enabled HVS platform.

A good case in point for the integration functionality of the Service is support of traditional fax machines. At its inception faxing was designed for analog Time Division Multiplexing ("TDM") networks and does not transmit optimally over an IP network that utilize compression CODECs. AT&T's POTS Replacement Services allows for the termination and transmission of legacy FAX machines via the use of VoIP Analog Gateways that support T.38 protocol for FAX transmission. These Analog Gateways integrate legacy fax machines with HVS VoIP infrastructure.

AT&T HVS maintains a wide range of Customer Premise Equipment ("CPE") devices that have passed interoperability testing. These interoperability tests are model, feature, and firmware revision dependent. The HVS POTS Replacement Service supports different CPE platforms that support different densities of analog ports. These platforms can be mixed and matched to allow for maximum amount of flexibility for the Customer's deployment needs.

Features of AT&T HVS PRS

- **Centralized call management**
Manage users, numbers, call routing, and features through an administrative portal or service platform.
- **Business calling features**
May include call forwarding, call transfer, call hold, call waiting, caller ID, speed dial, three-way calling, and similar enterprise voice features.
- **Voicemail and messaging options**
Voicemail access, voicemail-to-email, and unified messaging capabilities may be available depending on configuration.
- **Auto attendant and call routing**
Route calls to departments, users, hunt groups, or menus to improve customer call handling.
- **Scalability**
Add, remove, or modify users and services as business needs change.
- **Business continuity support**
Call forwarding, failover routing, or alternate routing options can help keep communications available during outages or site disruptions.
- **Administration and reporting**
Admin tools may provide visibility into users, service status, call features, and usage depending on the service package.

Benefits of AT&T HVS PRS

- **Reduced infrastructure complexity**
Because voice services are hosted, businesses may need less on-site PBX equipment and maintenance.



- **Improved flexibility**
Easier to support multiple locations, mobile employees, and changing workforce needs.
- **Potential cost efficiency**
Hosted services can help reduce capital expenses and shift voice services toward a more predictable operating-cost model.
- **Faster moves, adds, and changes**
User and feature changes can often be handled more quickly than with legacy phone systems.
- **Enhanced business continuity**
Cloud-based routing and forwarding options can help minimize disruption if a site has a local issue.
- **Better customer call handling**
Auto attendants, hunt groups, and routing features can help callers reach the right person or team faster.
- **Simplified vendor management**
Combining voice service, network connectivity, and support through AT&T may reduce the complexity of managing multiple providers.

AT&T Service Guide Link for Additional Product Information

AT&T Hosted Voice Service (HVS) and POTS Replacement Service (PRS) Business Service Guide

Microsoft Edge is the preferred browser for access.

The AT&T Business Service Guide for Business Voice over IP Services located at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP attached as Exhibit 1 – Attachment H to Amendment No. 8.

AT&T Hosted Voice Service (HVS) and POTS Replacement Service (PRS) – Pricing





PRS – Pricing

HVS Pots Replacement Services (PRS) includes the regular analog gateways, LTE router (LTE plan is extra), UPS, Cell site survey and includes installation

PBI Name	Service Bundle Price	Basic License	A911 Licenses	Total MRC	Per Line	Notes:
Managed -2 Port Analog Feature	\$106.72	\$19.00	\$0.90	\$126.62	\$63.31	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra
Managed-4 Port Analog Feature	\$109.20	\$38.00	\$1.80	\$149.00	\$37.25	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra
Managed-8 Port Analog Feature	\$112.73	\$76.00	\$3.60	\$192.33	\$24.04	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra
Managed-24 Port Feature	\$184.62	\$228.00	\$10.80	\$423.42	\$17.64	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra
Managed-72 Analog Port Feature	\$523.24	\$684.00	\$32.40	\$1,239.64	\$17.22	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra
Managed-144 Analog Port Feature	\$766.67	\$1,368.00	\$64.80	\$2,199.47	\$15.27	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra
Managed-288 Analog Port Feature	\$1,193.10	\$2,736.00	\$129.60	\$4,058.70	\$14.09	Includes: Digi router, analog gateway, UPS, provisioning, installation, and cellular site survey, data plan extra

Notes or Additional Information: One (1) HVS Basic License and one (1) A911 License is required per port.

Hosted Voice Services – Easy PRS





Easy PRS is an additional offering under HVS/PRS. Easy PRS is a fully managed service solution designed to replace traditional Public Switched Telephone Network (PSTN) services, specifically POTS lines, for multi-location enterprises. It provides implementation design, 24/7 maintenance, and alerting, ensuring continuity for voice communications and critical applications such as fire alarms, elevators, and point-of-sale systems. Easy PRS utilizes 4G LTE and wired Ethernet technologies to deliver fully compliant NFPA 72 POTS-replacement solutions, future-proofing businesses and accelerating network transformation. The service is fully integrated with AT&T's HVS UCaaS solution, ensuring seamless integration with existing systems.

HVS Easy PRS is a simpler ALL-IN-ONE Enclosure deployment – the price includes the Enclosure with Gateway, LTE Router, UPS and the installation/deployment. LTE Plan is extra and you will need to use the price for the Basic License and A911 license per PORT deploying. Below is pricing table for 1-16 ports.

Description	Main Device	Price Per Unit Per Month	Monthly price
Managed -2 Port Analog Service (managed 2 port)	(Wall Unit, LTE Router, 4 Port Gateway, Inc. UPS)	\$89.65	\$89.65
Managed-4 Port Analog Service	(Wall Unit, LTE Router, 4 Port Gateway, Inc. UPS)	\$139.70	\$139.70
Managed-8 Port Analog Service (2-8 port billing)	(Wall Unit, LTE Router, 4 Port Gateway, Inc. UPS)	\$213.77	\$213.77
12 ports (3-4 port in the billing system)	(Wall Unit, LTE Router, 4 Port Gateway, Inc. UPS)	\$291.92	\$291.92
16 ports (4-4 port in the billing system)	(Wall Unit, LTE Router, 4 Port Gateway, Inc. UPS)	\$318.18	\$318.18

Notes or Additional Information: One (1) HVS Basic License and one (1) A911 License is required per port.

Regulatory Fees

- Federal Universal Service Fund (FUSF) surcharge
- State Universal Service Fund fees, where applicable
- 911 / E911 fees
- Telecommunications Relay Service (TRS) fees
- Local Number Portability (LNP) charges
- Numbering administration charges
- State and local telecom taxes
- Regulatory cost recovery or administrative surcharges



5.6 AT&T Business Voice (ABV)

Description

AT&T Business Voice (ABV) is an enterprise-grade, cloud-based solution designed to replace traditional landlines and utility data lines such as elevator and alarm lines. It is certified as a FirstNet Trusted device, allowing FirstNet-eligible customers to utilize FirstNet as primary or backup wireless connectivity for approved use cases. ABV offers features like 24-hour battery backup, priority access to dedicated networks, and automatic failover to wireless backup in the event of an outage. It is intended for customers who require a highly reliable connection to public safety agencies, particularly those with critical equipment that uses traditional landlines.

How it Works

AT&T provides the underlying voice connectivity, which may use broadband, dedicated internet, AT&T networking, SIP trunking, or hosted voice infrastructure. Outbound calls are routed from your business to AT&T's voice network and then to the public telephone network or another VoIP endpoint. Inbound calls are routed from the caller through AT&T to your business phone numbers or users. Admins may be able to add users, assign numbers, manage calling features, configure voicemail, and update routing rules through an online management portal.

Features and Benefits

Features

- Auto attendant
- Voicemail
- Call forwarding
- Hunt groups
- Caller ID
- Call transfer
- Conference calling
- Call recording, if included
- Business continuity routing
- E911 support

Benefits

- **Improved professionalism:** Helps businesses present a more established phone presence
- **Better customer responsiveness:** Call forwarding and voicemail help reduce missed calls
- **Operational efficiency:** Call management tools make it easier to handle communications
- **Flexibility:** Can support different business sizes and calling needs
- **Support for growth:** Easier to expand phone capabilities as the business grows
- **Business continuity:** Routing features can help maintain communications when staff are away

In addition to supporting standard business calling, AT&T Business Voice can be positioned as an ideal solution for analog-dependent applications that remain important in many government environments, including elevators, alarm lines, and fax machines. Many public sector facilities





continue to rely on these types of services for safety, compliance, administration, and continuity of operations. A voice solution that supports these needs can help agencies maintain critical functions while simplifying communications management.

Supporting Essential Facility and Administrative Applications

Elevator lines

Elevators in government buildings often require dedicated phone connectivity for emergency communication. A reliable voice solution helps support these safety-critical connections and can play an important role in facility operations.

Alarm lines

Security systems, fire panels, and other alarm-related equipment may depend on consistent voice connectivity to transmit alerts or maintain communication paths. For government facilities, dependable support for alarm applications can help reinforce operational readiness and building safety.

Fax lines

Despite digital transformation efforts, fax remains an important tool in many government settings for document exchange, forms processing, records support, and communications with agencies or partners that still depend on fax workflows. A business voice solution can help maintain this capability where needed.

AT&T Service Guide Link for Additional Product Information

AT&T Business Service Guide

Microsoft Edge is the preferred browser for access.

AT&T Business Voice (ABV)

The AT&A Service Guide for AT&T Business Voice is attached to this Amendment No. 10 as Exhibit 1 Attachment L.

AT&T Business Voice (ABV) – Pricing

ABV Pricing Table
Month to Month (not to exceed)

Description	MRC based on Month-to-Month Terms of Service
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North America Calling Plan	\$50.00
International Calling Plan	\$55.00
Utility Line Plan	\$100.00
Additional Local Telephone Numbers	\$6.00
Business Attendant	\$6.00
Primary Wireless Access	\$50.00
Backup Wireless Access	\$20.00

P- 1.2 Rate Table for AT&T Business Voice Non- Recurring Charges

ABV Non-Recurring Charges	
Description	NRC
On site professional installation per device, per visit	\$150.00
Staging and configuration per device	\$160.00#
Device consultation, per device	\$250.00#
site survey, per site	\$350.00#
#Subject to being waived by AT&T	

Regulatory Fees

- Federal Universal Service Fund (FUSF) surcharge
- State Universal Service Fund fees, where applicable
- 911 / E911 fees
- Telecommunications Relay Service (TRS) fees
- Local Number Portability (LNP) charges
- Numbering administration charges
- State and local telecom taxes
- Regulatory cost recovery or administrative surcharges



Section 6: Inside Cable/Wiring

- 6.1 Cabling and Wiring Services



6.1 Cabling and Wiring Services

Description

AT&T Cabling Solutions will perform the Cable and Wiring Services at Sites as required to meet Georgia Technology Authority (GTA) and GTA Customers' business objectives pertaining to Cable and Wiring Services, as requested by the AT&T Lifecycle Management (LCM) Team through the Move Add Change Delete (MACD) Work Order and Incident (i.e. Trouble Ticket) request process.

Planning and Design Services

AT&T Cabling Solutions will do the following:

1. Provide plans and design for the following components:
 - a. Cabling
 - b. Wiring
2. Analyze Voice Centrex Services and Voice Switch Services client Premise cabling and wiring needs.

Services Connectivity and Operations

AT&T Cabling Solutions will be responsible for Cabling in reference to the following:

1. Manage Cabling including:
 - a. Configure, install, implement, test, support, and maintain cabling in accordance with GTA's architecture and design principles.
 - b. De-install and remove cabling when replacing defective cabling (GTA managed locations only) as required.
 - c. Verify connectivity of the infrastructure and all other directly connected devices.
2. Coordinate or perform repair reported or discovered trouble with the cabling that supports the functionality of the Authorized User voice instruments as requested by GTA and GTA Customers.

AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for Equipment Resale located at http://serviceguidenew.att.com/sg_flashPlayerPage/ER is attached as Exhibit 1 – Attachment J to Amendment No. 8.



Cabling and Wiring Services – Pricing

Service Charges (Resources)

Resource Type	Hourly Rate (Non-FTE)
Administrative	\$46.67
CAD Engineer	\$77.79
Field Manager - Projects, Repairs	\$106.16
Project Manager	\$118.97
Network Engineer	\$137.28
Lead Tech	\$69.55
Field Manager	\$114.40
Tech	\$58.57
Copper Lead Tech	\$69.55
OSP Lead Tech	\$69.55
OSP Tech	\$58.57
Fiber Lead Tech	\$69.55

Materials Charges (One-Time)

Material Type	Unit of Measure	Material Price	Installed Price
Category 6 Simplex Outlet	ea (<180-ft)	\$161.27	\$384.38
Category 6 Duplex Outlet	ea (<180-ft)	\$239.17	\$525.31
Category 6, 48-port Patch Panel	ea	\$471.50	\$544.53
Horizontal Cable Manager, 2RU	ea	\$68.33	\$87.13
Vertical Cable Manager, 6-inx10-inx84-in	ea	\$410.00	\$429.22
Floor Mounted Equipment Rack, 19-inx84-in	ea	\$273.33	\$339.53
66-Block, 50-pr wall mounted	ea	\$20.50	\$41.00
110-Block, 100-pr wall mounted	ea	\$68.33	\$87.13
2" Ready-Sleeve Kit	ea	\$68.33	\$87.13
Plywood (4'x4'x3/4" w/2 Coats of Fire-Retardant White Paint)	ea	\$273.33	\$339.53
Plywood (4'x8'x3/4" w/2 Coats of Fire-Retardant White Paint)	ea	\$410.00	\$512.50
Rack-Mount Power Strip w/Surge Prot. - (6) NEMA 5-15R Outlets	ea	\$136.67	\$160.16
Cantilevered Rack-Mounted Equipment Shelf (50 lb capacity)	ea	\$112.07	\$128.13





**AT&T Response to Georgia Technology Authority's
RFP #98000-00000-4666 for Network Services**

Material Type	Unit of Measure	Material Price	Installed Price
Surface Raceway (LD3WH 8 ft), 3/4-in, Ceiling Adapter (JBX3510wh), Surface Mount Outlet Box (DCF3WH) and couplers, as necessary.	8-foot installation with all necessary parts/materials	\$27.33	\$121.72
ZM6A-07-02 7-ft white, Cat 6A Patch Cord	ea	\$21.87	\$43.56
ZM6A-07-06 7-ft blue, Cat 6A Patch Cord	ea	\$21.87	\$43.56
ZM6A-10-06 10-ft blue, Cat 6A Patch Cord	ea	\$24.60	\$43.56
LJSL5-Y3-1, Laser Printable Labels, Copper	1000	\$129.83	\$43.56
S100X160FAL, Laser Printable Labels, Fiber	1000	\$307.50	\$43.56
FJ2-LCLC5L-03-AQ, LC to LC aqua duplex jumper, OM3 multimode, 10-ft	ea	\$49.20	\$43.56

Regulatory Fees

- Federal and State Taxes may apply based on Tax exemption status.

Pricing Notes

- Service Charges (Resources) – The Hourly Rate is based on an individual case basis.
- Material Charges (One-Time) - Installed price includes PM, Labor, and consumables and assumes a 100% complete installation with test results.
- Project size and scope impacts overall pricing and these rates should not be substituted for hourly estimates without giving AT&T the opportunity to estimate projects independently.



Section 7: AT&T Virtual Private Network

- 7.1 AT&T Virtual Private Network Service



AT&T Virtual Private Network (AVPN)

Description

AVPN (AT&T Virtual Private Network) - is a network based Multi-Protocol Label Switching service which enables Customers to build an application aware, virtual private network to link customer locations and efficiently transmit applications such as voice, data, and video over a single connection. Customers have the option of choosing the access method to AT&T VPN which best meets their requirements. Port speeds range from 10M to 10Gig connections using Ethernet technology. AVPN provides the following feature capabilities: COS (Class of Service), SLAs, ability to support multiple VPNs, Diversity Options, Integration into LTE architecture, seamless any-to-any connectivity supporting simplified routing configurations, Multicast and IPV6 support. Access, Basic Class of Service and MPLS Port Included. Service Availability validation is required, and special construction charges may apply.

How it Works

AT&T VPN transports traffic across the MPLS-enabled AT&T Global Network. The network uses standard IP routing in conjunction with fast label switching to efficiently transport traffic between locations via the optimal path and based on the latency between network endpoints. Label switching inside the core requires less processing, reduces latency, and establishes security between VPNs.

Features and Benefits

AT&T VPN Service gives you these features:

- **Service Level Agreements (SLAs):** Cover delivery, latency, availability, time-to-repair, and service installation time. Our AT&T VPN site availability SLA objective is 100%. With our agreements, you can trust that your critical data is quickly and reliably transmitted.
- **Any-to-Any Connectivity:** Enables communication between any two sites in your VPN, so it eliminates the need for tandem routing and defined virtual channels between sites. As your business grows, you can easily add sites to the VPN, and AT&T manages the IP core capacity to accommodate the additional connections. In addition, packets take a more direct route to their destinations instead of passing through the hub, which reduces hub traffic and the need for additional hardware.
- **Network Diagnostics and Help Desk Support:** Provides 24/7 service monitoring and help desk support from networking experts in our Network Operation Centers. And because we quickly diagnose, identify, and correct service issues, you can trust that your network is designed to perform at its optimum level.
- **IP-Based Disaster Recovery:** Uses external Border Gateway Protocol (eBGP) to enable load balancing across six discrete Customer Edge-Provider Edge (CE-PE) connections. Because AT&T VPN runs on the IP/MPLS network, it also supports



several redundancy options for carrying primary and backup routes. Network-based load balancing and IP routing simplify backup and recovery from disasters. With dynamic load balancing and redundant routing, your traffic reliably travels through the network.

- **Network Management Tools:** Let you submit and track AT&T VPN service trouble tickets via our network management web portal, Business Center®. You also get access to reports on your network components and performance. As a result, you can more efficiently monitor and manage your network.
- **Load Balancing:** Routes incoming network traffic to the most efficient path. Using the BGP multipath option, you can enable and disable load sharing across multiple AT&T VPN ports as your needs require. Efficient load balancing supports BGP and static routing and helps to improve your network performance and reliability.
- **Access Choices:** Include Ethernet Access up to 100G, and various wireless options.
- **Network Management Options:** Let you define, on a per-site basis, whether to manage CPE at your own sites or have AT&T do so on your behalf. As your requirements change, you can change transport sites to managed sites and vice versa. In addition, you can combine transport and managed sites in a single network, allowing you to choose per site the option that offers the best cost and resource value.
- **Route Diversity:** Provides access path diversity, Ethernet access Point of Presence (POP) diversity, and AVPN POP diversity for two to three connections which provide full diversity when combined. With redundant routing, your traffic reliably travels through the network.

AT&T Service Guide Link for Additional Product Information

The AT&T Business Service Guide for VPN Service located at http://serviceguidenew.att.com/sg_flashPlayerPage/AVPN is attached as Exhibit 1 – Attachment K to Amendment No. 8.

AVPN – Pricing

Detail	Monthly Recurring Charge	Non-recurring Charge
Bandwidth 10 Mbps	\$708.32	\$0.00
Bandwidth 20 Mbps	\$918.83	\$0.00
Bandwidth 30 Mbps	\$1,223.41	\$0.00
Bandwidth 40 Mbps	\$1,223.41	\$0.00
Bandwidth 50 Mbps	\$1,223.41	\$0.00
Bandwidth 60 Mbps	\$1,592.43	\$0.00





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Detail	Monthly Recurring Charge	Non-recurring Charge
Bandwidth 70 Mbps	\$1,592.43	\$0.00
Bandwidth 80 Mbps	\$1,592.43	\$0.00
Bandwidth 90 Mbps	\$1,592.43	\$0.00
Bandwidth 100 Mbps	\$1,592.43	\$0.00
Bandwidth 250 Mbps	\$3,493.18	\$0.00
Bandwidth 500 Mbps	\$4,566.41	\$0.00
Bandwidth 1 Gbps	\$5,684.92	\$0.00
Bandwidth 2 Gbps	\$7,903.83	\$0.00
Bandwidth 3 Gbps	\$8,340.63	\$0.00
Bandwidth 4 Gbps	\$8,340.63	\$0.00
Bandwidth 5 Gbps	\$8,340.63	\$0.00
Bandwidth 6 Gbps	\$8,775.59	\$0.00
Bandwidth 7 Gbps	\$8,775.59	\$0.00
Bandwidth 8 Gbps	\$8,775.59	\$0.00
Bandwidth 9 Gbps	\$8,775.59	\$0.00
Bandwidth 10 Gbps	\$8,775.59	\$0.00

Detail	Recurring Charge per Megabit	Non-recurring Charge
Bandwidth Overage, 10 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 20 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 30 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 40 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 50 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 60 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 70 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 80 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 90 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 100 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 250 Mbps	\$0.01025	\$0.00
Bandwidth Overage, 1 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 2 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 3 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 4 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 5 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 500 Mbps	\$0.01025	\$0.00





**AT&T Response to Georgia Technology Authority's
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Bandwidth Overage, 6 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 7 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 8 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 9 Gbps	\$0.01025	\$0.00
Bandwidth Overage, 10 Gbps	\$0.01025	\$0.00

Detail	Monthly Recurring Charge	Non-recurring Charge
AVPN Managed Router - Small	\$251.13	\$0.00
AVPN Managed Router - Medium	\$306.37	\$0.00
AVPN Managed Router - Large	\$582.61	\$0.00
AVPN Managed Router - XL	\$733.29	\$0.00
AVPN Managed Router - XL+	\$1,672.49	\$0.00
AVPN Managed Router - XXL	\$2,019.05	\$0.00

AT&T Virtual Private Network (AVPN) POP Diversity Option

MPLS POP Diversity provides ability to terminate the MPLS Port to a geographically diverse Service Provider MPLS POP when purchasing 2 or more MPLS Ports. The POP Diversity charge applies to each MPLS Port (both primary and backup) at the site.

Detail	Monthly Recurring Charge	Non-recurring Charge
POP Diversity, Speed: 10 Mbps	\$33.01	\$0.00
POP Diversity, Speed: 20 Mbps	\$43.05	\$0.00
POP Diversity, Speed: 30 Mbps	\$66.01	\$0.00
POP Diversity, Speed: 40 Mbps	\$66.01	\$0.00
POP Diversity, Speed: 50 Mbps	\$66.01	\$0.00
POP Diversity, Speed: 60 Mbps	\$89.69	\$0.00
POP Diversity, Speed: 70 Mbps	\$89.69	\$0.00
POP Diversity, Speed: 80 Mbps	\$89.69	\$0.00
POP Diversity, Speed: 90 Mbps	\$89.69	\$0.00
POP Diversity, Speed: 100 Mbps	\$89.69	\$0.00
POP Diversity, Speed: 250 Mbps	\$233.91	\$0.00
POP Diversity, Speed: 500 Mbps	\$310.68	\$0.00
POP Diversity, Speed: 1 Gbps	\$569.70	\$0.00
POP Diversity, Speed: 2 Gbps	\$625.66	\$0.00



Detail	Monthly Recurring Charge	Non-recurring Charge
POP Diversity, Speed: 3 Gbps	\$683.06	\$0.00
POP Diversity, Speed: 4 Gbps	\$683.06	\$0.00
POP Diversity, Speed: 5 Gbps	\$683.06	\$0.00
POP Diversity, Speed: 6 Gbps	\$739.03	\$0.00
POP Diversity, Speed: 7 Gbps	\$739.03	\$0.00
POP Diversity, Speed: 8 Gbps	\$739.03	\$0.00
POP Diversity, Speed: 9 Gbps	\$739.03	\$0.00
POP Diversity, Speed: 10 Gbps	\$739.03	\$0.00
Switch Diversity, Speed: 10 Mbps	\$17.22	\$0.00
Switch Diversity, Speed: 20 Mbps	\$22.24	\$0.00
Switch Diversity, Speed: 30 Mbps	\$33.01	\$0.00
Switch Diversity, Speed: 40 Mbps	\$33.01	\$0.00
Switch Diversity, Speed: 50 Mbps	\$33.01	\$0.00
Switch Diversity, Speed: 60 Mbps	\$44.49	\$0.00
Switch Diversity, Speed: 70 Mbps	\$44.49	\$0.00
Switch Diversity, Speed: 80 Mbps	\$44.49	\$0.00
Switch Diversity, Speed: 90 Mbps	\$44.49	\$0.00
Switch Diversity, Speed: 100 Mbps	\$44.49	\$0.00
Switch Diversity, Speed: 250 Mbps	\$116.24	\$0.00
Switch Diversity, Speed: 500 Mbps	\$154.98	\$0.00
Switch Diversity, Speed: 1 Gbps	\$285.57	\$0.00

Regulatory Fees

- AT&T VPN Service incurs the following fees (Note: These may change based on FCC Filings):
 - Universal Connectivity Charge - UCC (33%)
 - Administrative Expense Fee - AEF (1.36%) – (Note: Some entities may be exempt)
 - Property Tax Allotment – PTA (5.30%) – (Note: Some entities may be exempt)
 - Federal Access Recovery Fee - FRF (6.38%)
- Federal and State Taxes may apply based on Tax exemption status
- Fees are subject to change based on FCC Filings

Pricing Notes

- Service Availability validation is required, and special construction charges may apply.
- Only available in AT&T Service Area.
- Pricing includes Access and Port and Router (if purchasing AT&T Managed Router as dictated by tables above.)





**AT&T Response to Georgia Technology Authority's
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- (AVPN) POP Diversity Option is an incremental add on feature noted per Rate Table above and applies against each circuit in a diversity bundle. If circuit A is to be diverse from circuit B, then AVPN POP Diversity charge applies against BOTH circuits.
- Pricing includes Fixed Ports billing option, as well as Bandwidth Usage option (Bandwidth Overage Charges apply in this case)





**AT&T Response to Georgia Technology Authority's
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AT&T Business Voice

Service Description (SD)

SD-1. General

SD-1.1. AT&T Business Voice

Section Effective Date: 04-Nov-2024

AT&T Business Voice (Service or ABV) is an IP-based voice solution using cloud-based management to provide Voice over IP (VoIP) to support business customer communication needs. ABV may be used to replace business Plain Old Telephone Service (POTS) and utility line service, such as for facsimile machines, alarm systems, elevators, and access call boxes. ABV supports advanced voice features managed through self-service online portals (Portal(s)).

In relation to emergency calling support (e.g., 911/E911), VoIP services (like ABV) operate differently from traditional POTS service. Customer acknowledges and agrees to fulfill all location and registration requirements to implement enhanced 911 or its equivalent, and to provide notice to persons using ABV at a Site of the availability and limitations applicable to emergency calling using a VoIP service.

The AT&T Business Voice Service Guide consists of the following parts:

- Service Description (SD)
- Pricing (P)

In addition, the [ABV Terms of Use](#), the [DataRemote EULA](#), and the [General Provisions](#) apply.

SD-1.2. Geographic Availability

Section Effective Date: 04-Nov-2024

AT&T Business Voice is available in the United States (the contiguous states, Washington D.C., Hawaii and Alaska) and Puerto Rico, and is not available in any other U.S. territories or minor islands. ABV is only offered where 911 and E911 service is available based on the service location address.

SD-1.3. Customer Responsibilities

SD-1.3.1. Customer Implementation Responsibilities

Section Effective Date: 04-Nov-2024

As a condition of purchase and use of ABV,

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- Customer is responsible for implementing all steps designated as customer responsibilities to enable installation and activation of ABV at all Customer Sites (including, without limitation, arranging for broadband internet service for use at the Site), and
- Customer agrees to provide or publish the [ABV Terms of Use](#) and any required notices relating to the operation of emergency calling and 911/E911 to all Users and to all persons who may use ABV to place voice calls.

SD-1.3.2. Customer Administrators*Section Effective Date: 04-Nov-2024*

Customer must designate an Administrator (or Administrators) to support ABV Service. If Customer deploys ABV at multiple Sites, Customer may appoint Administrators for each Site. The Administrator(s) will be responsible for the following:

- Serving as the single point of contact to order, install, configure, and manage customer responsibilities for ABV Service at a Site.
- Implementing all customer responsibilities relating to 911/E911, including, without limitation, verifying and updating the physical location of each ABV Site (Registered Location), and updating additional location information (such as room number, suite number, or other specific location information) necessary to adequately identify the location of a party calling 911 (Dispatchable Location).

SD-2. AT&T Business Voice Service Components*Section Effective Date: 04-Nov-2024*

The primary AT&T Business Voice Service components are:

- Calling Plans
- Utility Line Plans

Calling Plans and Utility Line Plans include various advanced calling capabilities as part of the plan. Optional features are available at an additional charge.

SD-2.1. Calling Plans and Utility Line Plans*Section Effective Date: 04-Nov-2024*

Customer is required to select a Calling Plan or Utility Plan for each line supported.

SD-2.1.1. North America Calling Plan*Section Effective Date: 04-Nov-2024*

The North America Calling Plan includes unlimited local and long-distance calling within US, Canada, Mexico, Puerto Rico, and US Territories (American Samoa, Guam, Northern Mariana

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Islands and the US Virgin Islands). International calls can be enabled through the Portal and international per minute rates apply.

SD-2.1.2. International Calling Plan

Section Effective Date: 04-Nov-2024

The International Calling Plan includes unlimited North America Calling Plan calling and additional unlimited calling to the countries listed below:

International Calling Plan					
Andorra	Argentina	Australia	Bangladesh	Belgium	Bermuda
Brasil	Brunei	Chile	China	Colombia	Costa Rica
Denmark	Dominican Republic	Estonia	Faeroe Island	Finland	France
French Antilles	Germany	Gibraltar	Guadeloupe	Hong Kong	Iceland
India	Indonesia	Ireland	Israel	Italy	Japan
Kuwait	Luxemburg	Malaysia	Mongolia	New Zealand	Netherland
Norway	Panama	Paraguay	Peru	Portugal	Romania
South Korea	Spain	Swaziland	Sweden	Switzerland	Taiwan
United Kingdom	Uruguay	Venezuela			

SD-2.1.2.1. International Line Usage

Section Effective Date: 04-Nov-2024

International calls to countries that are not part of the International Calling Plan are charged at rates based on usage and type.

SD-2.1.3. Utility Line Plan

Section Effective Date: 04-Nov-2024

The Utility Line Plan supports Utility service calls within US, Canada, Mexico, Puerto Rico, and US Territories (American Samoa, Guam, Northern Mariana Islands, and the US Virgin Islands). Utility service applications are calls from specific devices other than analog voice telephone/handset, such as primary analog data connection support for fax machines, elevators lines, fire alarms, security alarms, emergency call boxes, gate and door call boxes, modems, point of sale devices, paging, intercom and meter readers.

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AT&T Business Service Guide
AT&T Business Voice
SD-2.2. Management and Maintenance Responsibilities
Section Effective Date: 05-Jun-2026

The following are the parties monitoring, management and maintenance responsibilities for AT&T Business Voice Service. Customer's failure to comply with its obligations under this Section or its failure to permit AT&T access necessary for AT&T to perform its obligations under this Section is an abuse and misuse of the AT&T Service and Network.

Domain	AT&T Responsibilities	Customer Responsibilities
Identity & Access Management (IAM)	Does not provide identity and access management services as part of ABV. Access is limited to managing AT&T owned infrastructure and managed devices only.	Responsible for all user identities, authentication, authorization, credentials, and access controls for applications and networks. Customer designates Portal administrators, manages user access to Portal, and is responsible for user identities.
Change Management	Manage changes to AT&T network infrastructure and AT&T managed devices, including maintenance, upgrades, or customer-requested changes.	Manage changes to customer-owned devices, internal networks, applications, and endpoints. Customer submits change orders in Portal or by contacting AT&T customer service, including E911 address updates. Customer may not access devices without AT&T approval. Customer must enter a change order to change the registered address of the account or device location.
Configuration Management	Configure and manage AT&T managed devices and AT&T network services.	Configure and manage customer-owned devices, internal network devices, applications, and endpoints. Customer responsible for broadband internet service and transport prioritization, configuring customer routers/firewalls, and managing endpoints. Responsible for accuracy of all information provided for ABV installation site readiness and implementation.
End of Life/Service Life	Define service withdrawals, technology discontinuations, EOL/EOSL timelines, and provide advance notice per General Provisions.	Responsible for migrating off deprecated services and technologies within defined timelines. Responsible to return AT&T owned devices upon request.
Incident Management	Detect, isolate, and restore incidents affecting the AT&T network and AT&T managed devices. Provides support for service issues.	Report incidents, release services for testing, and resolve issues within the customer environment.
Inventory Management	Maintain inventory of AT&T network infrastructure, managed devices and service configuration.	Maintain inventory of customer-owned devices, internal network equipment, analog endpoints and site assets. Responsible for secured storage of AT&T provided devices after delivery. Responsible for returning AT&T owned devices upon request.

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AT&T Business Service Guide
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Domain	AT&T Responsibilities	Customer Responsibilities
Logging & Monitoring	Monitor AT&T provided managed devices and AT&T network services.	Monitor customer systems, applications, endpoints, and internal networks.
Patch Management	Apply patches and software updates to AT&T managed devices connected to AT&T network infrastructure.	Ensure power and broadband connectivity to enable software updates and patches to AT&T managed devices. Follow AT&T provided firewall exceptions when device is behind a customer firewall.
Vulnerability Management	AT&T utilizes TLS encryption, and AT&T Call Protect supports vulnerability management by identifying and blocking malicious, fraudulent, and high- risk calls at the network level, reducing exposure to voice- based threats before they reach customer systems.	Responsible for vulnerability within customer environments and applications.

SD-3. AT&T Business Voice Network Connection

Section Effective Date: 04-Nov-2024

Broadband internet is required for ABV to operate. Customer is required to arrange broadband internet service to connect the ABV on-premises device (the ABV Device, also referred to as customer premises equipment or CPE) to the Internet. Customer is responsible for configuration of Customer's internet routers and firewalls, including configuring any QoS with VoIP prioritization and/or Port Forwarding.

SD-3.1. ABV Network Connection Types

Section Effective Date: 04-Nov-2024

ABV requires internet connectivity utilizing either an AT&T-provided or third-party-provided broadband internet Services. The ABV Device supports wired and wireless internet access interfaces.

SD-3.2. ABV Wireless Connectivity Options

Section Effective Date: 04-Nov-2024

A wireless network connection may be used as the primary or backup internet connection supporting ABV. ABV wireless connectivity operates only when AC power is available to the ABV Device or during availability of battery backup during a power outage.

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SD-3.2.1. Primary Wireless Connection*Section Effective Date: 04-Nov-2024*

A primary wireless connection provides a primary network connection for a single ABV Device utilizing AT&T or third-party provider's wireless broadband access.

SD-3.2.2. Backup Wireless Connection*Section Effective Date: 24-Nov-2025*

A backup wireless connection enables a failover wireless network connection (provided either by AT&T or a third-party) for a single ABV Device.

SD-4. ABV Device and Number Arrangements**SD-4.1. ABV Device***Section Effective Date: 04-Nov-2024*

At least one ABV Device must be installed at a Site. The ABV Device supports analog FXS lines. The ABV Device network port connects to the customer-arranged broadband internet. The ABV Device analog ports connect to customer analog devices. The ABV Device routes calls to and from the AT&T VoIP platform using customer-arranged broadband internet service. Each ABV Device analog port has a telephone number associated with an ABV Calling Plan or Utility Line Plan. AT&T monitors the status and performance of the ABV Device as part of the ABV Service.

SD-4.1.1. Responsibility for Loss; Return of ABV Device*Section Effective Date: 24-Nov-2025*

Customer is solely responsible for the loss or destruction of ABV Devices. If an ABV Device is lost, destroyed or not returned to AT&T within 30 days upon termination of Service, Customer agrees to pay a charge not to exceed the current list price of the ABV Device. Upon termination of Service at a Site, Customer is required to return all ABV Devices to AT&T (Returned Equipment). Customer is solely responsible and shall bear all costs (including shipping, packaging, etc.) associated with Returned Equipment and bears all risk of loss during shipment of Returned Equipment.

SD-4.2. ABV Telephone Number Arrangements*Section Effective Date: 24-Nov-2025*

AT&T will assign a telephone number to each ABV Device analog port supported by an ABV Calling Plan or Utility Line Plan. Alternatively, Customer may port a telephone number from another provider to be used with an ABV Calling Plan or Utility Line Plan, which may be assigned to an open ABV Device analog port. A separate line (Calling Plan or Utility Plan) is required for each customer device connected or used for calling – a single line/analog port may not be used to support more than one customer endpoint device. AT&T may audit for compliance with this restriction and may charge additional fees and surcharges where noncompliant calling is attempted.

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**AT&T Business Service Guide
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Features and options may be added to ABV Service Components at rates and charges described in this Service Guide, on a Portal, or in Pricing Schedule. ABV features and options are subject to availability. Not all features and options are compatible with all Service Components or other features and options.

SD-5.1. Additional Options*Section Effective Date: 04-Nov-2024*

Optional ABV features are available at additional applicable charges or as quoted when requested. Features and options are subject to availability.

Business Attendant:

Business Attendant, also known as Auto-Attendant, is a configurable IVR (Interactive Voice Response) menu.

Additional Telephone Numbers:

Add-on local telephone number to operate with advanced calling features.

Portal Concierge Service:

Additional support for Customer Portal transactions

Design Consultation:

Consultation services are provided for analyzing and designing solutions related to network, line services, and advanced calling features.

Inside Wiring:

Inside wiring is provided when required to complete an ABV service order installation.

SD-6. Important Notice: Limitations of Emergency Calling (911/E911)**SD-6.1. 911 Service with VoIP***Section Effective Date: 04-Nov-2024*

AT&T Business Voice is a VoIP service. When using a VoIP service (like ABV) to make an emergency 911/E911 call, the ability to complete the call or transmit location information may be limited by the following:

- The internet connection supporting the Site is disrupted, unavailable, or impaired.
- Electrical or battery power supporting the Site or the ABV Device or other equipment is disrupted, unavailable, or impaired.
- 911 is dialed from a location other than the Registered Location.
- Failure to update Registered Location or Dispatchable Location information.

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- Customer supplies or utilizes a non-supported telephone number.
- The call is made or the ABV Device is not located in the United States.

Other factors (not listed above) may also limit or restrict emergency calling.

When Registered Location information is not available or is erroneous, an emergency call may be connected to a live operator who will route a User's emergency call to an emergency first responder based on location information that the User provides verbally. Applicable per call charges may apply when an emergency call is routed to a live operator.

SD-6.2. Customer Obligations

Section Effective Date: 24-Nov-2025

Customer acknowledges and agrees that the following requirements are obligations of Customer:

- Customer agrees to provide all persons who may place calls using the ABV Service regarding the limitations on emergency calling (911/E911) services.
- Customer agrees to affix and maintain the warning labels provided with ABV service on each endpoint or other equipment that may be used to access or use the ABV Service.
- Customer agrees that it will enable Customer Administrators to provide Users with the support services needed to use emergency calling.
- Customer acknowledges and agrees that a change or move from the Registered Location of existing ABV Service at a Site requires a disconnect and move change order. Customer agrees to utilize the AT&T change order process and warrants that the ABV Device will not be moved from the Registered Location without completing the change order process.
- Customer is solely responsible for maintaining and updating accurate Registered Location and Dispatchable Location information. Failure to utilize the AT&T change order process to update the Registered Location information may result in inaccurate location information being provided to a public safety answering point when 911 is dialed. Failure to verify and update accurate Dispatchable Location Information may result in delays in emergency response when 911 is dialed.
- The initial Registered Location is the Site at which ABV is activated and installed. The ABV Device will be staged and configured specifically to each Site and installation.

SD-7. Service Delivery**SD-7.1. Onsite Installation.**

Section Effective Date: 04-Nov-2024

ABV requires onsite installation of the ABV Device by an AT&T technician. A per Device, per visit installation charge applies for each time the AT&T technician is required to visit the Site to complete installation. Onsite installation includes a walk-thru with the Customer Administrator identifying demarcation of existing voice and utility lines, and confirmation of site survey requirements.

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SD-7.2. Additional Technician Site Visit(s)*Section Effective Date: 04-Nov-2024*

Additional technician visits after Service activation are subject to additional charges and/or time and material charges as applicable.

SD-8. Ordering and Management of AT&T Business Voice**SD-8.1. Customer Order***Section Effective Date: 04-Nov-2024*

The Customer ABV ordering process requires that Customer provide all information required by AT&T to initiate and manage order and delivery of Service to a Customer Site. Failure or inability of Customer to provide complete and accurate information may delay order/installation implementation.

SD-8.1.1. ABV Portal(s)*Section Effective Date: 04-Nov-2024*

ABV includes access to online Portals that allow Customer to place orders and manage the ABV Service.

SD-8.2. Site Survey*Section Effective Date: 24-Nov-2025*

Complex ABV orders require a Site Survey (and payment of applicable Site Survey charges). A complex order typically involves a Site with multiple buildings, outdoor call boxes, or a site with more than five lines with one or more utility lines. AT&T may classify an order as a complex order if Customer is unable to provide complete site details or information relating to internet access and/or line specifications.

SD-8.3. Disconnect Order*Section Effective Date: 04-Nov-2024*

Customer must submit a disconnect order, which may be a partial (e.g., line) or full disconnect (e.g., a Site), to terminate Service. Early termination charges may apply. Service charges will continue to apply until the disconnect order is completed.

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SD-8.3.1. Porting Telephone Numbers When Disconnecting*Section Effective Date: 04-Nov-2024*

Customer is required to list in a disconnect order all telephone numbers porting to a new provider. AT&T will continue to bill for each line associated with a number that is not included in the disconnect order.

SD-8.4. Customer Not Ready*Section Effective Date: 04-Nov-2024*

If AT&T is unable to perform or complete scheduled on-Site work due to a Customer Not Ready condition, AT&T may commence billing for ABV or any impacted ABV component as of the original scheduled due date for ABV Service. Customer Not Ready reasons include but are not limited to lack of physical access to the Site; local Site contact not available to assist with the installation; internet connectivity at Site is not active or installed; inside wiring is not operational; or lack of adequate power and environmental conditions as specified by equipment manufacturer.

SD-8.5. Change Process*Section Effective Date: 04-Nov-2024*

Customer must submit change orders to modify the Service utilizing the change order process specified by AT&T or made available via the Portal. Change orders not accepted by AT&T will be deemed rejected.

SD-8.6. Withdrawal of Service or Service Component*Section Effective Date: 24-Nov-2025*

The service withdrawal and grandfathering provisions in the General Provisions apply to ABV Service.

SD-9. Billing**SD-9.1. Billing Start Date***Section Effective Date: 04-Nov-2024*

Billing for ABV Service begins on the date of service activation completion at a Site or upon activation of the Service Component, Feature or Option.

SD-9.2. Paperless Billing*Section Effective Date: 04-Nov-2024*

As a condition of Service, Customer agrees to paperless Billing for ABV Service, except where applicable law requires otherwise.

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Pricing (P)

P-1. AT&T Business Voice Charges

P-1.1. Rate Table for AT&T Business Voice Monthly Recurring Charges

Section Effective Date: 24-Nov-2025

ABV Monthly Recurring Charges	
Description	MRC based on Month-to-Month Terms of Service
North America Calling Plan	\$50.00
International Calling Plan	\$55.00
Utility Line Plan	\$100.00
Additional Local Telephone Numbers	\$6.00
Business Attendant	\$6.00
Primary Wireless Access	\$50.00
Backup Wireless Access	\$20.00

P-1.2. Rate Table for AT&T Business Voice Non-Recurring Charges

Section Effective Date: 14-Nov-2024

ABV Non-Recurring Charges	
Description	NRC
On-site professional Installation per Device, per visit	\$150.00
Staging and Configuration per Device	\$160.00#
Device Consultation, per Device	\$250.00#
Site Survey, per Site	\$350.00#
#Subject to being waived by AT&T	

P-1.3. Rate Table AT&T Business Voice — Additional Charges

Section Effective Date: 14-Nov-2024

Additional charges for Deployment Services will be as quoted by AT&T. Rates do not include and additional charges may apply for

- shipment for equipment

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- labor or on-Site installation, deployment or other work at Customer's premises outside normal business hours.

P-1.4. Rate Table for AT&T Business Voice Usage Charges International Off-Net Outbound Calls*Section Effective Date: 24-Nov-2025*

Rates applicable to International Off-Net Outbound Calls are those rates published in the [AT&T Business Voice over IP Services](#) Service Guide. International Off-Net Outbound Calls are billed per minute based upon the country/region being called and the termination (wireline or wireless) type.

End of Service Guide

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